



Nominated Person Responsible for Quality Assurance (Compliance) Training – 1 Day

INTRODUCTION

The Aims of the course are to give delegates a full understanding of requirements for setting up and managing an EASA compliant Quality System, and to address the responsible of the nominated person responsible for Quality Assurance.

An effective Quality Manager / Compliance Manager is able to support the organization to achieve its goals by not just maintaining, but often exceeding regulatory compliance within the framework of the organismal system.

The requirements for the QAM / CM include the following:

- To hold or has held a previous similar position or at least managerial appointment such as an Aviation Quality Assurance auditor or other similar appointment;
- To have sufficient aviation working experience –typically in excess of 5 years;
- Competent in auditing techniques which will be demonstrated by satisfactory completion of an auditing course;
- Shall not be employed in any other organisation (without specific approval of the Competent Authority);
- Expected to hold a contract of employment – typically full time (unless agreed otherwise, and not holding other positions within the company);
- Shall have sound knowledge in the fields of flight operations, maintenance, crew training and ground operations, as applicable including the standards required by the Authority, and any additional requirements defined by the operator.

The course is not stand alone and assumes a pre requisite understanding of Quality Systems and Quality Auditing including has completed formal auditor training course.

Detailed Content / Topics - The following Subjects will be addressed

- Regulatory review concerning high level and working level regulations
- The difference between Quality Assurance and Quality Control
- The Role of the Quality Manager and Post Holders
- Managing Auditor Competencies
- Detailed practical understanding of the high level and working level regulations
- Interpretation and auditing of Aviation Standards within or organisation system
- Issues and Options available to create an Operations, Part M, MRO-145, Training -147 or combination Quality System

Date

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Detailed Content / Topics - The following Subjects will be addressed

- Process for creating an effective compliant Quality System
- Managing Root Cause Processes including Analysis
- A Process to Managing and Optimise your Quality System
- Developing Preventative Strategies and the role of Performance Auditing
- Dealing with specific challenges within your Quality System.
- Developing Appropriate Communication
- Coaching Training and Leadership
- The role of Quality in Developing Procedures

Target groups

This course is focused on persons with existing experience of Quality Systems wishing to either set up a compliant EASA quality system or understand the requirements to do so.

Pre-requisites

A background in an aviation environment, knowledge of Aviation Quality System and Audit Processes.

Learning Objectives

Key elements include understanding how to set up the quality system to ensure compliance and to deliver maximum effectiveness.

Duration

1 day – Start at 09.00 and finish at 17.00, with appropriate refreshment breaks.

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