SOFEMA
Aviation services

Aviation Regulatory Experts

Root Cause Analysis for Quality Assurance Practitioners – 1 Day

INTRODUCTION

The ability to understand exposure and to analyze root causes are without doubt essential skills for auditors and managers alike.

The purpose of this training is to identify best practice techniques and behaviours to support the delivery of effective Root Cause Analysis This course is intended to be highly practical and to help the delegate focus on the 5 elements which exist within a finding or issue.

The finding – What is the problem? - Why is it a problem? – What standard has not been met (is it internal or external)? - Why did it happen? - How to consider Root Cause?

The outcomes of such activities play a significant role in supporting the organization to achieve its goals to not just maintain, but to exceed regulatory compliance -   What is the consequence – risk or opportunity considered and to consider the corrective action disposition – Who, What & When?

Detailed Content / Topics - The following Subjects will be addressed

- Introduction
- Abbreviations and Terms
- Quality Review & Delivery of Effective Audits
- Practical understanding of the role of Root Cause
- Root Cause Analysis
- Identification of Root Cause
- Developing Preventative Strategies and the role of Performance Auditing
- Performing and Managing Investigations with Practical Examples
- Management Reporting Process

Target groups

This training is highly relevant for senior management and members of the quality Assurance Audit department, it is also relevant for all business area stake holders.

Date

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Venue

Category

Personal Development

Price

On Demand

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Pre-requisites

A background or understanding of Aviation audit.

Learning Objectives

To re-enforce a comprehensive understanding of the requirements for both the QA & SMS systems including an understanding of the different types of audit applicable for each area and how to identify discrepancies.

To understand methodology to determine root cause and develop appropriate responses.

To consider the fundamentals of a fully compliant Aviation Quality System together with the key elements required to deliver maximum effectiveness.

How to identify areas which need special attention and how to focus our efforts on making sure we have a comprehensive understanding of multiple root causes.

An essential element then of benefiting from this training is to focus on the issues, how they relate in our work place, and what we need to do to address them.

The intention of this training is not to tick the regulatory box but to identify the significant issues which need to be addressed.

Duration

1 day – The training will commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

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