



EASA Compliant Aviation Quality Assurance & Root Cause Assessment NAA Senior & Lead Auditor Review Course – 1 Day

INTRODUCTION

Organisations need to deliver an effective quality audit system together with a process to follow up with all issues identified in an effective and practical way.

This obligation essentially requires an effective process to manage Root Cause and this is auditable by the Competent Authorities (CA)

The ability to understand exposure and to analyse root causes are without doubt essential skills for auditors, managers and NAA Inspectors alike.

The purpose of this training is to identify best practice Quality auditing techniques and behaviours to support the delivery of not only effective Auditing but to deliver effective Root Cause Analysis techniques as well

This course is intended to be highly practical and to help the delegate focus on the 5 elements which exist within a finding or issue.

The finding – What is the problem? – Why is it a problem? – What standard has not been met (is it internal or external)? – Why did it happen? – How to consider Root Cause?

The outcomes of such activities play a significant role in supporting the organization to achieve its goals to not just maintain, but to exceed regulatory compliance – What is the consequence – risk or opportunity considered and to consider the corrective action disposition – Who, What & When?

What is the Benefit of this Training - What will I learn?

- a) To be able to explain the key elements required to ensure the organisations compliance audit System processes identify Root Cause to both ensure compliance and to deliver maximum effectiveness.
- b) To consider in depth Compliance Management Auditing and to raise an understanding of the difference related to root cause within the Quality System (QMS)
- c) Ability to focus on effective identification of root cause analysis and promotion of positive action.

Date

On Demand

Venue

Category

Personal Development

Price

On Demand



What is the Benefit of this Training - What will I learn? -

- d) To be able to place a clear priority on best practice management within a strong quality assurance "compliance-based" system.
- e) Understand techniques to focus on the organisational issues during the audit including the relationship within the work place and responsibility to address issues.

Why Should I choose SAS for the training? -

Sofema Aviation Services a Regulatory training and consulting company with 45 years commercial aviation experience and 10 years operational experience. Since we started we have provided certificates to approx 15,000 delegates we have grown for 2 primary reasons!

The first is that we are professional and we listen to our customers. Please visit our download area as an example of how we engage with our customer [Download Area](#).

The second is not only the fact that our prices are far more cost effective than our competitors it is that our discount program leaves all the others way behind – please do not take our word for it check it out! [SAS Discount Program](#)

What Makes EASA Compliant Aviation Quality Assurance & Root Cause Assessment NAA Senior & Lead Auditor Review Course - 1 day different?

Because our courses are written by people who have lived through the regulations, from the introduction in the early 1990's of EASA Part 145 and the Introduction of JAR OPS 1 in 1998 (later to be come EASA EU OPS) together with the introduction of EASA Part M in 2003. The material author spent more than 25 years carrying out audits within a commercial aviation environment.

At Sofema Aviation Services our focus is on accepting that compliance with EASA Regulations is in fact minimum compliance. Interpreting the regulations in a way which enables the development and optimization of our business is where we should see opportunity to drive efficiency and cost saving

Date

On Demand

Venue

Category

Personal Development

Price

On Demand



Detailed Content / Topics - The following Subjects will be addressed -

- Introduction
- Abbreviations and Terms
- Interpretation and Auditing of Aviation Standards within our Organisation System
- Considering the Root Cause differences between QMS & SMS
- Root Cause Basics –What is Root Cause and what are Contributory Factors
- Practical Understanding of the Role of Root Cause
- Is Human Error in Aviation an Acceptable Outcome as a Root Cause
- Requirements and Methods for the Correct Identification of Root Cause
- Advanced Root Cause Analytical Procedures –Techniques to determine RC
- Proposing a Corrective Action Plan to Ensure Effective Mitigation of the Identified Exposure
- Developing Preventative Strategies and the role of Quality & Safety
- Performing and Managing Investigations

Target groups

This training is highly relevant for senior management and members of the quality Assurance Audit department, it is also relevant for all business area stake holders.

Pre-requisites

A background or understanding of EASA Compliant Aviation audit is necessary to fully engage with the effectiveness of this training.

Learning Objectives

To re-enforce a comprehensive understanding of the requirements for both the QA & SMS systems including an understanding of the different types of audit applicable for each area and how to identify discrepancies.

To understand methodology to determine root cause and develop appropriate responses.

Date

On Demand

Venue

Category

Personal Development

Price

On Demand



TRAINING COURSE DETAILS

Learning Objectives

To consider the fundamentals of a fully compliant Aviation Quality System together with the key elements required to deliver maximum effectiveness.

How to identify areas which need special attention and how to focus our efforts on making sure we have a comprehensive understanding of multiple root causes.

An essential element then of benefiting from this training is to focus on the issues, how they relate in our work place, and what we need to do to address them.

The intention of this training is not to tick the regulatory box but to identify the significant issues which need to be addressed.

Duration

1 day – Start at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email office@sassofia.com or Call +359 28210806

Sofema Aviation Services offers a flexible approach to developing all in-company training courses which are specific to the client's needs. If you would like additional information concerning how course content may be configured to be more appropriate for your organisation please email office@sassofia.com

Date

On Demand

Venue

Category

Personal Development

Price

On Demand

t + 359 2 821 08 06
e office@sassofia.com

www.sassofia.com