



TRAINING COURSE DETAILS

## Ramp Safety & Human Factors Train the Trainer – 3 Days

### INTRODUCTION

Within the Ramp Environment we have probably the greatest exposure within the aviation system for potential incidents and accidents.

This course focuses both on the implementation and management processes involved in delivering the most effective Ramp Safety Human Factors (RSHF) Training as well as the need to develop personal training skills.

It is an industry specific Three-day program specifically designed for those who need to manage, or deliver specific training in their organizations.

This course aims to provide a comprehensive understanding of the requirement for effective training within the ramp environment and provides a range of learning techniques to enable your nominated RSHF Trainer to deliver appropriate training within your organization. The course is extremely intensive highly practical, and promotes best training practices.

The course is a highly participative and stimulates involvement and provides for powerful motivation. To introduce the delegate to training skills and to provide the confidence which can be developed to deliver an effective Training within your organizations.

Extensive use is made of group exercises, case studies and feedback.

The delegate will receive pre course work in support of this training to add value to the practical elements of this training. In addition the delegate will make several short presentations throughout the training and will develop a typical training program for ramp safety related subjects.

### Who is the Course for?

The course is primarily focused on the needs of the Aviation Training Instructor to be compliant with the obligation to complete Instructional Techniques Training.

The course will also be of interest to persons who are interested in becoming Aviation Technical Instructors or wishing to hone existing skills.

#### Date

On Demand

#### Venue

#### Category

Personal Development

#### Price

On Demand

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## What is the Benefit of this Training - What will I learn? -

- a) Review the need for an Organisation Training
- b) Consider the Adult Learning Experience – Andragogy
- c) Understand the best use of instructional tools and techniques to enhance instruction
- d) Understand techniques to optimize and deliver practical presentations
- e) Focus on the development of your communication skills.
- f) Learn how to motivate participants and to maintain attention
- g) How to ensure participants active involvement throughout the training.
- h) Consider group learning and collaborative learning techniques.
- i) Stay up to date with industry instructional techniques
- j) How to manage difficult students and topics

## Why Should I choose SAS for the training?

Sofema Aviation Services a Regulatory training and consulting company with 45 years commercial aviation experience and 10 years operational experience. Since we started we have provided certificates to approx 15,000 delegates we have grown for 2 primary reasons!

The first is that we are professional and we listen to our customers. Please visit our download area as an example of how we engage with our customer <https://sassofia.com/download-area/>.

The second is not only the fact that our prices are far more cost effective than our competitors it is that our discount program leaves all the others way behind – please do not take our word for it check it out! <https://sassofia.com/sas-customer-benefits/sas-discount-program/>

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## What Makes Ramp Safety & Human Factors - Train the Trainer - 3 Days Different?

Because our courses are written by people who have lived through the regulations. The author of the training material has more than 25 years' experience as an auditor across the entire regulatory spectrum.

At Sofema Aviation Services our focus is on accepting that compliance with Regulations is in fact minimum compliance. Interpreting the regulations in a way which enables the development and optimisation of our business is where we should see opportunity to drive efficiencies and cost saving.

## Detailed Content / Topics - The following Subjects will be addressed

### Day 1

- General Introduction – Aircraft Ramp Safety & Human Factors Training for Trainers
- Content
- Airport Ramp Safety Introduction
- Abbreviations
- Background to RS Human Factors
- Why do we have RS Human Factors Training?
- The RS – HF Trainers Learning Path
- Knowles Theory
- What is Andragogy, Understanding the Adult Learning
- Communicating / Giving Feedback
- The Top 12 HF Precursors

### Day 2

- Balancing Presentation, Motivation Debate & Discussion.
- Speaking in Public – Developing your Skills
- Creating a Positive Learning Atmosphere
- Presenting Workplace RS Human Issues & Precursors
- Error, Violations, Blame & Culpability
- Managing Trainer Competence
- Positive Attributes of a RS HF Trainer
- Competency Coaching
- Practical Understanding of the Role of Root Cause

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## Detailed Content / Topics - The following Subjects will be addressed

Day 3

- Training Safety on the Ramp Theoretical
- Hazard Areas & Circle of Safety
- A/C Stopping Distance & Engine Numbering
- Aircraft Marshalling Signals
- Technical Marshalling Signals
- Communication with the Aircraft Crew
- Actions in the Event of an Emergency
- Introduction to Marshalling Equipment, Gloves, Wands etc
- F.O.D. Check, Aircraft Arrival Inspection
- Marshalling techniques, risk assessment and local procedures
- Lesson Planning

## Target groups

This course will be of very significant benefit to current and potential Ramp Safety Trainers who need to have the necessary competence to deliver effective Ramp Safety Training.

Training Department Managers and other Training staff will also benefit from attendance at this course.

## Pre-requisites

A background and understanding of the various functions to be found in aviation Ground Services. Ideally you should have already attended 1 or more Ramp Safety and Human Factor training courses.

## Learning Objectives

After attending this course, participants should be able to develop a company specific comprehensive Ramp Safety Training program which will satisfy any operator contractual responsibility.

## Duration

3 days – Each Training day will commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

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