



TRAINING COURSE DETAILS

## Advanced Quality Auditing & Developing Performance Audits – 1 Day

### INTRODUCTION

This 1 day course is specifically intended to serve a dual role both as a recurrent course for Quality Audit Professionals and those who are interested in further promotion of Audit Best Practices. It is also as an opportunity to understand the practical considerations associated with Performance Audits, without doubt performance audits can lead to a significant understanding of opportunities to optimize organizational processes.

The course develops an understanding of the difference between Quality and Safety Auditing and the role of Performance Auditing within your organization, understanding how it can be driven in the most effective way. The course objective is to be practical and relevant to each attendee.

### Who is the Course for?

It is for persons who are involved in delivering or receiving EASA / GCAA compliant Quality Assurance (Compliance Audits) In particular Quality Audit Staff, Nominated Persons, CAMO Quality Auditors, as well as anyone with an interest to achieve an effective understanding of the Compliance Audit Process.

### What is the Benefit of this Training - What will I learn?

You will re-enforce a comprehensive understanding of the requirements for both the QA & SMS systems including an understanding of the different types of audit applicable for each area.

The essential benefiting from this training is to understand the focus on the issues, how they relate in our work place, and what we need to do to address them.

You will learn to identify areas which need special attention and how to focus our efforts on making sure our trainings deliver in all relevant areas.

**Date**

**Venue**

**Category**

Personal Development

**Price**

t + 359 2 821 08 06  
e [office@sassofia.com](mailto:office@sassofia.com)

[www.sassofia.com](http://www.sassofia.com)



## Why Should I choose SAS for the training?

Sofema Aviation Services a Regulatory training and consulting company with 45 years commercial aviation experience and 10 years operational experience. Since we started we have provided certificates to approx 15,000 delegates we have grown for 2 primary reasons!

The first is that we are professional and we listen to our customers. Please visit our download area as an example of how we engage with our customer <https://sassofia.com/download-area/>.

The second is not only the fact that our prices are far more cost effective than our competitors it is that our discount program leaves all the others way behind – please do not take our word for it check it out! [SAS Discount Program.](#)

## What Makes Advanced Quality Auditing & Developing Performance Audits - 1 Day different?

Because our courses are written by people who have lived through the regulations. The author of the training material has more than 25 years' experience as an auditor across the entire regulatory spectrum.

At Sofema Aviation Services our focus is on accepting that compliance with Regulations is in fact minimum compliance. Interpreting the regulations in a way which enables the development and optimisation of our business is where we should see opportunity to drive efficiencies and cost saving.

## Detailed Content / Topics - The following Subjects will be addressed

- Introduction
- Quality Audit Fundamentals -Compliance Audits / System Audits / Process Audits / Product Audits / Surveillance Audits
- The Difference between Quality Assurance and Safety Assurance
- Basic Quality Auditing Techniques
- Advanced Quality Audit Techniques
- Performance Auditing Basics
- Delivering Performance Audits
- Auditing the Organizations Communication Tools
- The impact of Safety Culture on Performance Audits
- How to Evaluate the Organization Data Capture and Data Analysis Processes
- Performance Audit Case Study

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## Target Groups

The Course is intended for Quality & Safety Personnel, Management Staff, Key Project Staff and other interested persons.

## Pre-requisites

Basic understanding of Aviation Quality Audit Practices.

## Learning Objectives

To understand and consider the best process to deliver performance audits, including techniques and methodology. To enable the delegate to understand the purpose and role of performance auditing and how this can be used to enhance the organisations process and procedures. To consider best practices and the fundamental difference between compliance and performance auditing.

## Duration

1 day – The training will commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email [office@sassofia.com](mailto:office@sassofia.com) or Call +359 28210806

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# SOFEMA

Aviation services



Aviation Regulatory Experts



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