



## Root Cause Analysis for Quality Assurance Practitioners – 1 Day

### Introduction

The ability to understand exposure and to analyze root causes are without doubt essential skills for auditors and managers alike.

The purpose of this training is to identify best practice techniques and behaviours to support the delivery of effective Root Cause Analysis This course is intended to be highly practical and to help the delegate focus on the 5 elements which exist within a finding or issue.

The finding – What is the problem? - Why is it a problem? – What standard has not been met (is it internal or external)? - Why did it happen? - How to consider Root Cause?

The outcomes of such activities play a significant role in supporting the organization to achieve its goals to not just maintain, but to exceed regulatory compliance - What is the consequence – risk or opportunity considered and to consider the corrective action disposition – Who, What & When?

### Who is the Course for?

Determination of root cause is a task addressed to functional area managers, nominated persons and senior management. Quality assurance staff should also have good knowledge of Root cause analysis to support the process of determination of root cause and the process of developing appropriate corrective actions. The course is also beneficial for persons involved with interaction with organization SMS.

### What is the Benefit of this Training - What will I learn?

To re-enforce a comprehensive understanding of the requirements for Quality & SMS systems including an understanding of the methodology to determine root cause and develop appropriate responses.

An essential element then of benefiting from this training is to focus on the issues, how they relate in our work place, and what we need to do to address them.

The intention of this training is not to tick the regulatory box but to identify the significant issues which need to be addressed.

#### Date

On Demand

#### Venue

#### Category

Personal Development

#### Price

On Demand



TRAINING COURSE DETAILS

## Why Should I choose SAS for the training?

Sofema Aviation Services a Regulatory training and consulting company with 45 years commercial aviation experience and 10 years operational experience. Since we started we have provided certificates to approx 15,000 delegates we have grown for 2 primary reasons!

The first is that we are professional and we listen to our customers. Please visit our [download area](#) as an example of how we engage with our customer.

The second is not only the fact that our prices are far more cost effective than our competitors it is that our [discount program](#) leaves all the others way behind – please do not take our word for it check it out!

## What Makes SAS Root Cause Analysis for Quality Assurance and Safety Practitioners - 1 Day different?

Because our courses are written by people who have lived through the regulations. The author of the training material has more than 25 years' experience as an auditor across the entire regulatory spectrum.

At Sofema Aviation Services our focus is on accepting that compliance with Regulations is in fact minimum compliance. Interpreting the regulations in a way which enables the development and optimisation of our business is where we should see opportunity to drive efficiencies and cost saving.

## Duration

Introduction

Abbreviations and Terms

The Difference between Quality Assurance and Safety Assurance

Delivering Safety Audits

How we Measure and Categorize Risk

Developing Root Cause Competence

Practical understanding of the role of Root Cause

Root Cause Analysis

Developing Preventative Strategies and the role of Performance Auditing

Performing and Managing Investigations with Practical Examples

Management Reporting Process

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t + 359 2 821 08 06  
e [office@sassofia.com](mailto:office@sassofia.com)

[www.sassofia.com](http://www.sassofia.com)



## Target groups

This training is highly relevant for senior management and members of the quality Assurance Audit department, it is also relevant for all business area stake holders.

## Pre-requisites

A background or understanding of Aviation audit.

## Learning Objectives

To re-enforce a comprehensive understanding of the requirements for both the QA & SMS systems including an understanding of the different types of audit applicable for each area and how to identify discrepancies.

To understand methodology to determine root cause and develop appropriate responses.

To consider the fundamentals of a fully compliant Aviation Quality System together with the key elements required to deliver maximum effectiveness.

How to identify areas which need special attention and how to focus our efforts on making sure we have a comprehensive understanding of multiple root causes.

An essential element then of benefiting from this training is to focus on the issues, how they relate in our work place, and what we need to do to address them.

The intention of this training is not to tick the regulatory box but to identify the significant issues which need to be addressed.

## Duration

1 day – The training will commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

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