



TRAINING COURSE DETAILS

## Republic Of Indonesia DGCA Compliant Advanced Quality Auditing Techniques – 2 Days

### Introduction

Being able to support an in-depth understanding of non-conformities in your Organization is part of the mission. Being able to clearly explain the exposure to your Organization’s business area owners is an essential attribute of an effective Quality Assurance Auditor.

Our Advanced Quality Auditing Techniques Training may be applied in any audit situation including management system processes, determining the effectiveness of existing or client Quality and Safety audit systems.

The training is extremely effective and is suitable for both regulatory authorities as well as industry. Have you ever wondered how it is that accident investigators understand all the shortfalls and exposures – but after an accident or incident? It is possible to audit at this level before an accident.

This course is highly interactive with delegates having the opportunity to fully engage to consider best practice techniques related to both auditing techniques and compliance oversight methodology.

Auditing should not be a tick the box exercise to keep the regulatory authority satisfied! Good Auditing is a powerful tool for establishing the effectiveness of an Organization.

### Who Is The Course For?

This course is ideally suited for Quality Managers, Maintenance Managers and Quality Auditors or any other personnel wanting to learn advanced auditing techniques.

### What Is The Benefit Of This Training - What Will I Learn?

a) To consider the Key elements required to drive the Organization’s Quality Control System to ensure compliance and deliver maximum effectiveness.

Date

Venue

Category

Price

USD

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## What Is The Benefit Of This Training - What Will I Learn?

- b) Obtain a detailed practical understanding of advanced auditing methodology and how you can apply what you learn in the workplace.
- c) An essential benefit of this training is to focus on the issues, how they relate in our workplace, and what we need to do to address them.
- d) How to identify areas which need special attention and how to focus our efforts on making sure our training program produces competent personnel in all relevant areas.
- e) Significantly improve your own competence related to audit delivery.

## Why Should I Choose SAS for the Training?

Sofema Aviation Services is a Regulatory Training and Consulting company with 45 years of commercial aviation experience and 10 years operational experience. Since the start we have provided certificates to approx 20,000 delegates and we have grown for 2 primary reasons!

The first is that we are professional and we listen to our customers.

The second reason is a combination of outstanding course fees, together with a world beating discount program which leaves our competitors way behind – please do not take our word for it, [check it out!](#)

## What Makes SAS Republic Of Indonesia DGCA Compliant Advanced Quality Auditing Techniques - 2 Days Training Different?

Because our courses are written by experts who have managed the Republic of Indonesia DGCA Approved Maintenance Organizations in an operations capacity, and in a Quality & Safety role. This allows the instructor to draw on his knowledge and relate to his experiences to deliver an effective training session beneficial for the delegates.

At Sofema Aviation Services our focus is on accepting that compliance with Civil Aviation Safety Regulations is in fact minimum compliance. Interpreting the regulations in a way which enables the development and optimization of the business is where we should see opportunities to drive efficiencies, and cost savings.

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## Detailed Content / Topics - The following Subjects will be addressed

- Definitions & Abbreviations
- Indonesia DGCA Regulatory Structure
- Compliance Auditing Process Review
- Considering the Goal of AMO Auditing in respect of Quality Assurance and Quality Control
- Measuring the Effectiveness of a 3rd Party Quality Control System for Operations / Maintenance.
- ISO 19011:2018 – Guidelines for Auditing Management Systems.
- Measuring the Effectiveness of the Organization’s Quality Control management.
- Managing Organizational Competency – The Challenges for QA Assessment.
- Overcoming the Challenges of Compliance Auditing.
- Advanced Auditing Techniques.
- Effective Techniques for Conducting Audit Interviews.
- Effective Development Use and Interpretation of Audit Check Lists.
- Quality Auditing of Safety Management Systems.
- ISO 31000:2018, Risk management – Guidelines, Principles, Framework and Risk Management Process.
- Using Root Cause Analysis to drive an Effective Quality Control System.
- Evaluation of the Business Impact of Audit Findings – Effective Mitigations.
- Continual Business Improvement through the use of Corrective Actions Programs.

## Target Groups

This course is designed to accommodate Quality Managers, Maintenance Managers and Quality Auditors whether they work in a Flight Operations environment or Part 141, Part 142 or Part 145 Organization.

The course also focuses on the need of the Quality Assurance Department to support the organization objective of multiple compliance across a range of standards. It is relevant for members of the Quality Assurance Audit department, all business area stake holders and owners.

## Pre-requisites

A background or understanding of Aviation Audit techniques and process will provide a foundation to build on during this training.

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# SOFEMA

Aviation services



Aviation Regulatory Experts



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## Learning Objectives

To re-enforce a comprehensive understanding of the requirements for both the Quality Assurance and Safety Management Systems including an understanding of the different types of audit applicable for each area.

To consider the fundamentals of a fully compliant Aviation Quality Control System together with the Key elements required to organize the Quality Compliance processes to ensure compliance and to deliver maximum effectiveness.

To prepare the delegate to undertake the role of Lead Auditor or Quality Manager.

## What do People Say about Sofema Aviation Services Training?

*"The course exceeded my expectations."*

*"Everything was in appropriate timing and in good climate."*

*"Maximum points for the instructor's effort and explanation from me."*

*"The instructor provided enough room for all the questions to be asked"*

*"We received a lot of additional information to make things clearer."*

## Duration

2 days – each day will commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

Sofema Aviation Services offers a flexible approach to developing all in-company training courses which are specific to the client's needs. If you would like additional information concerning how course content may be configured to be more appropriate for your organization please email [office@sassofia.com](mailto:office@sassofia.com)

To register for this training, please email [office@sassofia.com](mailto:office@sassofia.com) or Call +359 28210806

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