



Quality Control & Quality Assurance, Roles & Responsibilities – 1 Day

Introduction

A sure sign of an effective QMS will always include Effective Business Area Owners as well as Competent Auditors and Quality Managers.

SAS offers this 1 day course for Aviation Quality Assurance Professionals and Post Holders who are looking to update and refresh.

This course may be included in the Quality Assurance Competency Management Program within your organisation and is suitable for both Quality Personnel as well as Nominated Post Holders and Business Area Managers.

EASA has created a continuous challenge with a complex set of regulations which continue to evolve. Within the organisation it is essential for the Quality Management System (QMS) maintains a full understanding of all requirements and organisation obligations.

Sofema Aviation Services with more than 40 years of commercial aviation experience behind us provides an ideal solution to ensure you team delivers at the highest level of competence.

This training is suitable for Business Area & Senior Managers as well as Quality Assurance Personnel

Who is the course for?

It is for persons who are involved in delivering or receiving EASA compliant Quality Assurance (Compliance Audits) In particular Quality Audit Staff, Nominated Persons, CAMO Quality Auditors, as well as anyone with an interest to achieve an effective understanding of the Compliance Audit Process.

What is the Benefit of this Training - What will I learn?

a) To be able to explain the key elements required to organize the organisations compliance audit System processes to both ensure compliance and to deliver maximum effectiveness.

b) Understand the regulations which ensure an Effective Quality System

Date

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What is the Benefit of this Training - What will I learn?

- c) To be able to explain the requirements for both the QA and QC systems including an understanding of the different types of audit applicable for each business area
- d) To consider in depth Compliance Management Auditing and to raise an understanding of the various roles of a quality system within the organisation
- e) Ability to focus on effective identification of root cause analysis and promotion of positive action.
- f) To be able to place a clear priority on best practice management within a strong quality assurance "compliance-based" system.

Why Should I choose SAS for the training?

Sofema Aviation Services is a Regulatory Training and Consulting company with 45 years of commercial aviation experience and 10 years operational experience. Since the start we have provided certificates to approx 20,000 delegates and we have grown for 2 primary reasons!

The first is that we are professional and we listen to our customers.

The second reason is a combination of outstanding course fees, together with a world beating discount program which leaves our competitors way behind – please do not take our word for it, [check it out!](#)

What Makes SAS Quality Control & Quality Assurance, Roles & Responsibilities - 1 Day different?

Because our courses are written by people who have lived through the regulations. The author of the training material has more than 25 years' experience as an auditor across the entire regulatory spectrum.

At Sofema Aviation Services our focus is on accepting that compliance with Regulations is in fact minimum compliance. Interpreting the regulations in a way which enables the development and optimisation of our business is where we should see opportunity to drive efficiencies and cost saving.

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Detailed Content / Topics - The following Subjects will be addressed

- Terms
- General Introduction Typical Organisation Quality Functions & Responsibilities
- Review of QMS theory within an EASA Context QMS = QA+QI+QC
- QMS & SMS Relationship Challenges and Misconceptions
- Compliance Auditing Process Review
- Integration of Quality Assurance into an EASA Management System
- Quality Auditing of Safety Management Systems (Compliance Auditing of Performance System)
- Analysis of Compliance Data and Effective Responses
- Using Root Cause Analysis to Drive an Effective Quality System
- Evaluation of the Business Impact of Audit Findings – Effective Mitigations
- Measuring the Effectiveness of the Organisation’s QC Management
- Effective Report Writing
- Corrective Action (CA) & Preventative Action (PA)
- Management Evaluation – How to Ensure Effectiveness

Target groups

Post Holders & Business Area Owners, Quality & Safety Managers, Quality and Safety Auditors, Internal Auditors, Audit Managers and other interested persons.

Pre-requisites

Ideally you should have previous knowledge of EASA Quality Assurance Compliance – actual audit experience would be an advantage. This is not an entry level training and will not be appropriate for persons who are looking for initial audit training.

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TRAINING COURSE DETAILS

Learning Objectives

At the end of this Training the delegate should have an updated understanding of the latest methods used to manage an effective quality system and to deliver effective audits, both compliance and performance.

What do People Say about Sofema Aviation Services Training?

"The instructor used the right words to explain the material."

"The discussions among the group were very beneficial."

"The instructor showed very resourceful background and experience."

"All sections of the course were related to my field."

"Adequate answers were given to specific questions."

Duration

1 Day – The training will start at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email office@sassofia.com or Call +359 28210806

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