

# Auditing for EASA Compliance – Best Practice Review for Experienced Competent Authority & Industry Practitioners – 1 Day

## Introduction

Compliance Management Auditing raises an understanding of the various roles of a quality system within the organisation, in particular to focus on effective identification of the need to perform root cause analysis of the discrepancies, and to take positive action.

The course provides a detailed understanding of the roles and responsibilities related both to the compliance delivery system (Quality Control – QC) and the independent compliance oversight system (Quality Assurance QA)

Understand where quality standards come from and the role of the organisation to promote and in some cases develop quality standards. How does the EASA Management System function – what are the roles and responsibilities?

Understand the psychology and communication techniques to be employed during an audit, as well as Considering Root Cause and the need to present effective audit findings also taking into account effective post audit support and follow up.

This course is intended to be highly practical with full delegate interaction forming a prominent element of the training.

## Who is the Course for?

All personnel with duties and/or responsibilities in ensuring effective oversight of the Operator / CAMO. Competent Authority (CA) Quality Assurance Staff. Also of Interest to persons working in an OPS, CAMO or Part M Quality System. Technical Managers & Lease Companies

## What is the benefit of the training – what will I learn?

- a) Understand the various techniques for effective audit oversight across the business
- b) Understand the management of quality standards and how they may be developed within the organisation
- c) Understand how the EASA Management System functions

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**Date**

**Category**

Personal Development

Venue

Level

Price

## Why Should I choose SAS for the training?

Sofema Aviation Services is a Regulatory Training and Consulting company with 45 years of commercial aviation experience and 10 years operational experience. Since the start we have provided certificates to approx 25,000 delegates and we have grown for 2 primary reasons!

The first is that we are professional and we listen to our customers.

The second reason is a combination of outstanding course fees, together with a world beating discount program which leaves our competitors way behind – please do not take our word for it, [check it out!](#)

## What Makes Auditing for EASA Compliance – Best Practice Review for Experienced Competent Authority & Industry Practitioners – 1 Day Different

Because our courses are written by people who have lived through the regulations. The author of the training material has more than 25 years' experience as an auditor across the entire regulatory spectrum.

At Sofema Aviation Services our focus is on accepting that compliance with Regulations is in fact minimum compliance. Interpreting the regulations in a way which enables the development and optimisation of our business is where we should see opportunity to drive efficiencies and cost saving.

## Detailed Content / Topics - The following Subjects will be addressed

- Abbreviations and Terms
- EASA Regulatory Requirements for a Compliant Quality System
- Measuring the Effectiveness of an EASA Compliant Quality System
- The Role of EASA QA in Developing Aviation QC Procedures
- Assessing Auditor Competences
- How Effective is the Management of Root Cause?
- Considering the roles within the Quality System (QAS) – QA & QC where are the industry challenges
- Compliance Audit Processes how to be Effective
- The Challenges of Effective Compliance Auditing
- Using Psychological Tools to Support Audit Questioning
- The Difference between Quality Assurance and Safety Assurance
- Effective Audit Communication Review
- How to Deliver Effective Sampling During EASA Compliance Quality Audits
- Which Should be the Dominant Aviation System – Safety or Quality?
- Measuring the Effectiveness of the Quality Assurance System & Improving audit performance
- EASA Audit Considerations – Assessment of Remedial Action Follow up and Measures of Effectiveness

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## Target Groups

This course is aimed at Competent Authorities, (CA / NAA staff.) EU Operators, Subpart G CAMOs, Quality Managers, CAMs, Airworthiness Review Staff,

## Pre-Requisites?

A background in an aviation environment will benefit the delegate including a good understanding of Part M – Maintenance Planning, Airworthiness Review, and Part 21 Certification processes as well as Ops regulation 965/2012 as appropriate

## Learning Objectives

- a) To consider the fundamentals of a fully compliant Aviation Quality System together with the Key elements required to organize the Quality Compliance processes to ensure compliance and to deliver maximum effectiveness.
- b) To develop an understanding regarding demonstrating effective performance
- c) To develop best practice oversight techniques to validate remedial techniques

## What do People Say about Sofema Aviation Services Training?

"The instructor used the right words to explain the material."  
"The discussions among the group were very beneficial."  
"The instructor showed very resourceful background and experience."  
"All sections of the course were related to my field."  
"Adequate answers were given to specific questions."

## Duration

1 Day – To commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

Sofema Aviation Services offers a flexible approach to developing all in-company training courses which are specific to the client's needs. If you would like additional information concerning how course content may be configured to be more appropriate for your organisation please email [office@sassofia.com](mailto:office@sassofia.com)

To register for this training, please email [office@sassofia.com](mailto:office@sassofia.com) or Call +359 28210806

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