

EASA Aviation Nominated Persons and Business Area Managers QMS & SMS Obligations & Root Cause Analysis – 2 Days

Introduction

It is an EASA approved organisational obligation that we remain fully compliant with all regulatory and associated organisational requirements.

As Business Area Managers we are responsible for the Quality Control and the effectiveness of the Safety Management System. We typically be in receipt of numerous audits both internal from the quality Assurance department and externally from the Regulatory Authority and Customers.

Organisations which can deliver an effective Quality Management System QMS & Safety Management System (SMS) together with a process to follow up with all issues in an effective and practical way, grow and flourish.

The ability to communicate effectively and to analyze root causes are without doubt essential skills for business area managers.

The purpose of this training is to identify best practice techniques and behaviours to support the interpretation of audit findings and how these can be understood, analysed and mitigated.

The entire program is focused on the roles and responsibilities of the Senior Managers and the need to fully engage with the organisation system as managers and controllers. It is a highly practical course offered by Sofema Aviation Services is designed specifically for all Aviation Senior Managers and provides a detailed understanding of the techniques associated with effective auditing.

Who is the course for?

It is for Accountable executives and Senior Managers together with persons who are involved in managing at a Senior Level to oversee and maintain EASA Compliant approvals In particular Quality Audit Personnel, Nominated Persons, Technical Managers, Line Managers and anyone with an interest to achieve an effective understanding of the QMS & SMS Process.

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Date	On Demand
Category	Personal Development
Venue	On Demand
Level	Applied
Price	On Demand

What is the Benefit of this Training – What will I learn?

- a) To be able to explain the key elements required to ensure QMS & SMS compliance with all EASA and Organisational Requirements
- b) Understand the regulations which deliver the Post Holder, QMs & SMS Requirements
- c) To be able to explain the requirements for both the QA/QC and SMS systems including an understanding of the different types of audit applicable for each area together with how the QMS and SMS integrates within the overall Management System Process.
- d) Ability to focus on effective identification of root cause analysis and promotion of positive action.
- e) To be able to place a clear priority on best practice management within a strong quality assurance “compliance-based” system.
- g) Understand techniques to focus on the organisational issues including the relationship within the workplace and responsibility to address issues.

Why Should I Choose SAS for the training?

Sofema Aviation Services a Regulatory training and consulting company with 45 years of commercial aviation experience and 12 years of operational experience. Since we started we have provided certificates to approx 25,000 delegates we have grown for 2 primary reasons!

The first is that we are professional and we listen to our customers. Please visit our download area as an example of how we engage with our customer.

The second is not only the fact that our prices are far more cost-effective than our competitors it is that our discount program leaves all the others way behind – please do not take our word for it [check it out!](#)

What Makes SAS EASA Aviation Nominated Persons and Business Area Managers QMS & SMS Obligations & Root Cause Analysis – 2 Days Different?

Because our courses are written by people who have lived through the regulations. The author of the training material has more than 25 years’ experience as an auditor across the entire regulatory spectrum.

At Sofema Aviation Services our focus is on accepting that compliance with Regulations is in fact minimum compliance. Interpreting the regulations in a way which enables the development and optimisation of our business is where we should see opportunity to drive efficiencies and cost saving.

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Detailed Content / Topics - The following Subjects will be addressed

- General Introduction
- Abbreviations & Terms
- Sharing our SMS Understandings
- Nominated Person Responsibilities and Relationships
- The Difference between Quality & Safety Auditing what it means to the Business Area
- Audit Considerations – What happens when you are audited?
- What Takes Place during a Quality Review?
- Advanced EASA QMS Considerations
- Practical Understanding of the Role of Root Cause
- Root Cause – Understanding the Different Role Between Quality & Safety
- Using Root Cause Analysis to Drive an Effective Quality System
- Additional Practical Techniques for Determining Root Cause
- Human Factors Considerations Related to Root Cause
- Investigation and Analysis of Risk and Exposure
- Performance Auditing Basics

Target groups

Accountable Executives, Nominated Persons, Key Business Managers, Supervisors and Trainers.

Pre-requisites

General Awareness of the structure and functionality of the EASA Regulatory framework – Previous Auditing experience is not required.

Learning Objectives

- To focus on the needs of the business area owner to respond in an effective way to audit findings.
- To familiarize with effective audit reporting structures and processes.
- To provide for Practical activities to explore the various techniques used in root cause analysis.
- To consider methodologies to connects the root cause to the associated organization element.

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What do People Say about Sofema Aviation Services Training?

"The content of the course will be very useful for my future practices."

"All my expectations are met."

"The course really contributed to expanding my knowledge in that area."

"The instructor really added up to me understanding the topic."

"The presentation made the material so much more comprehensible."

Duration

2 days – Start at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email office@sassofia.com or Call +359 28210806

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