

ISO 19011 – 2018 Risk Based Quality Auditing for Organisations & Competent Authorities – 2 Days

Introduction

Risk Based Quality Auditing for EASA Competent Authorities provides an understanding of the various obligations placed on the Operator, Maintainer, Airport Authority and ATC/ANS Stakeholders to ensure compliance throughout the business.

This course is developed specifically for Postholders of EASA approved organisations as well as Regulatory Authorities (Competent Authorities) and provides an intensive 2 days of Quality Auditing Techniques aimed at persons with some auditing experience who are looking to improve their personal auditing competence and gain an insight into effective audit techniques and to gain an insight into the requirements related to Auditing compliant with ISO19011-2018

Learn how to identify the potential for systemic failures as opposed to simple compliance type audit findings.

Consider the fundamental responsibilities related to EASA Part OPS –regulation 965/2012 – EASA Part 145 & Part M – Regulation 1321/2014. Review the role of EASA Part 21 Design Organisation Approval Holder DOA and Production Organisation Approval Holder.

Understand the psychology and communication techniques to be employed during an audit, as well as Considering Root Cause and the need to present effective audit findings also taking into account effective post audit support and follow up.

Review Audit Best Practices –what works best –why & how?

Consideration will be given to developing high quality reports, meeting professional standards and clearly communicating the need to oblige the business area owner to deliver corrective actions.

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Date	On Demand
Category	Personal Development
Venue	On Demand
Level	Applied
Price	On Demand

What is the Benefit of this Training – What will I learn?

- a) Understand the various techniques for effective Competent Authority auditing across the business
- b) Learn how to identify compliance type audit findings
- c) Develop a detailed understanding of the roles and responsibilities related both to the compliance delivery system (Quality Control – QC) and the independent compliance oversight system (Quality Assurance – QA)
- d) Understand the management of quality standards and how they may be developed within the organization
- e) Understand how to assess the effectiveness of an EASA Management System
- f) Learn the does and don'ts of Aviation Audit Best Practices –what works best –Why & How?

Why Should I Choose SAS for the training?

Sofema Aviation Services a Regulatory training and consulting company with 45 years of commercial aviation experience and 12 years of operational experience. Since we started we have provided certificates to approx 25,000 delegates we have grown for 2 primary reasons!

The first is that we are professional and we listen to our customers. Please visit our download area as an example of how we engage with our customer.

The second is not only the fact that our prices are far more cost-effective than our competitors it is that our discount program leaves all the others way behind – please do not take our word for it [check it out!](#)

What Makes SAS ISO 19011 – 2018 Risk Based Quality Auditing for Organisations & Competent Authorities – 2 Days Different?

Because our courses are written by people who have lived through the regulations. The author of the training material has more than 25 years' experience as an auditor across the entire regulatory spectrum.

At Sofema Aviation Services our focus is on accepting that compliance with Regulations is in fact minimum compliance. Interpreting the regulations in a way which enables the development and optimisation of our business is where we should see opportunity to drive efficiencies and cost saving.

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Detailed Content / Topics - The following Subjects will be addressed

Day 1

- Airworthiness Principles
- Compliance Monitoring Principles and Practice
- The Challenges of Effective Compliance Auditing
- How to Effectively Determine Compliance
- QMS & SMS relationship challenges and misconceptions
- The Difference Between Compliance Performance & Safety Auditing
- Practical understanding of the role of Root Cause
- Why do organisations fall short performing Root Cause Assessment (RCA)
- Introduction to Advanced EASA Compliant Aviation Quality Audit Techniques

Day 2

- Auditing the Role of the Quality Manager and Nominated Persons –Post Holders
- Compliance Oversight Requirements related to an Operations (Reg965), Quality System
- Compliance Oversight Requirements related to an EASA Part 145, Quality System
- Compliance Oversight Requirements related to an EASA Part M, Quality System
- Compliance Oversight Requirements related to an EASA Part 21 G & J, Quality System
- Understanding the Psychology of an Aviation Auditee
- Understanding the Nature of Risk ISO 19011-2018
- Auditing Change Management across the Business
- Measuring the Effectiveness of the Quality Assurance System
- Improving Audit Performance
- Management Evaluation – How to ensure effectiveness considering the role of the Quality Assurance Function

Target groups

This course is designed to accommodate all Regulatory Auditors (Competent Authorities) compliance managers, maintenance managers and compliance auditors.

Pre-requisites

A background or understanding of Aviation Audit.

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Learning Objectives

To re-enforce a comprehensive understanding of the requirements of EASA Compliant QA & SMS systems including an understanding of the different types of audit applicable for each area.

To consider the fundamentals of a fully compliant Aviation Quality System together with the Key elements required to organize the Quality Compliance processes to ensure compliance and to deliver maximum effectiveness.

To provide a review of the various steps contained within the Regulatory Audit Oversight Process and to use effectively the five elements of an audit finding.

To prepare the delegate to undertake In-depth Industry Audits.

What do People Say about Sofema Aviation Services Training?

"The content of the course will be very useful for my future practices."

"All my expectations are met."

"The course really contributed to expanding my knowledge in that area."

"The instructor really added up to me understanding the topic."

"The presentation made the material so much more comprehensible."

Duration

2 days – Start at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email office@sassofia.com or Call +359 28210806

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