Aviation Regulatory Experts

SOFEMA AVIATION SERVICES

Crisis Management and Emergency Response Planning – 3 Days

Introduction

The focus of this 3 Day training is to ensure that the organisation is able to demonstrate compliance with both ICAO SARP's and IATA ISARP's.

The course focuses on the fundamental importance of managing the organisation process for planning for any emergency situations. To ensure that correct control is enabled and that the organisation is able to manage all activities during a crisis situation.

Consideration is given to understanding the international obligations and requirements of an Emergency Plan, how the nominated spokesperson should manage social media, the press and media in crucial situations.

Delegates will consider the challenge of delivering family and victim support.

Additional subjects covered include the potential outcomes following high jacking and terrorism.

Extensive use is made of case studies.

Who is the Course for?

This training is suitable for Nominated Persons and Post holders, Directors & Airline Operations Managers, Emergency Response Managers and other Airline ERP Stake Holders. Quality & Safety Managers and Auditors.

What is the Benefit of this Training – What will I learn?

Understand how to engage with the Emergency Response Process

Be Able to Gap Analyse your Organization's emergency planning function

To consider all Phases of the ERP Process

How to develop and Manager Emergency Preparedness Documentation

Consider Roles & Responsibilities within the Crises Management Centre

Gain an Awareness regarding which areas require an emergency response checklist

Consider ERP Co-ordination across the business

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Why Should I choose SAS for the training?

Sofema Aviation Services is a Regulatory Training and Consulting company with 45 years of commercial aviation experience and 10 years operational experience. Since the start we have provided certificates to approx 30,000 delegates and we have grown for 2 primary reasons!

The first is that we are professional and we listen to our customers.

The second reason is a combination of outstanding course fees, together with a world beating discount program which leaves our competitors way behind – please do not take our word for it, check it out!

What Makes SAS Crisis Management and Emergency Response Planning – 3 Days Different?

Because our courses are written by people who have lived through the regulations. The author of the training material has more than 25 years' experience as an auditor across the entire regulatory spectrum.

At Sofema Aviation Services our focus is on accepting that compliance with Regulations is in fact minimum compliance. Interpreting the regulations in a way which enables the development and optimisation of our business is where we should see opportunity to drive efficiencies and cost saving.

Detailed Content / Topics - The following Subjects will be addressed

– Abbreviations
– General Introduction
– EASA Regulatory Drivers for ERP
– ICAO SARP & SMS Drivers related to ERP
– IATA IOSA requirements for ERP / Crises Management
– Selecting and Managing Personnel in respect of ERP
– Performing a current assessment GAP analysis of your Organisations ERP / Crises Management Process
– Crises Management
– Communication with Interested Parties Airports, Fire, Medical and other Direct Stake holders
– Legal and financial requirements
– Dealing with Social Media and the Press
– Aircraft Recovery
– Logistic and technical support.
– Aviation Terrorism and Aircraft Hijacking
– Education Training and Simulations
– Case Study

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Target Groups

Nominated Persons and Post holders, Directors & Airline Operations Managers,

Emergency Response Managers and other Airline ERP Stake Holders. Quality & Safety Managers and Auditors.

Pre-Requisites?

A broad range of aviation exposures will typically be found in attendees to this training. The course is highly practical and significant and active participation will be expected.

Learning Objectives

After Completion Delegates will understand:

– All essential roles with the ERP Process;

– Be able to identify and focus on the need for best practices in Crises Management;

– Understand the need for Tools and Checklists to ensure realisation of plans and procedures.

What do People Say about Sofema Aviation Services Training?

"The instructor used the right words to explain the material."
"The discussions among the group were very beneficial."
"The instructor showed very resourceful background and experience."
"All sections of the course were related to my field."
"Adequate answers were given to specific questions."

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Duration

3 Days – To commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

Sofema Aviation Services offers a flexible approach to developing all in-company training courses which are specific to the client's needs. If you would like additional information concerning how course content may be configured to be more appropriate for your organisation please email office@sassofia.com

To register for this training, please email office@sassofia.com or Call +359 28210806

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