

# EASA – AM & Post Holder Training – 1 Day

## Introduction

The role of AM & Operations Post Holder is a serious and demanding role and needs to satisfy the Regulator via the EASA Form 4 process that the applicant has both appropriate background experience and competencies to support the role.

This course considers in detail the Role and Responsibilities of The AM & Operations Post holder to ensure compliance with EASA regulations.

Typical responsibilities of the Operations Post Holder will of course include ensuring the company's compliance with EASA regulations and to ensure that the company is following the required procedures.

The Operations Post holder is also responsible for the management of Staff Competence and the effectiveness of the Safety Management System in the Operations environment.

## Who is the Course for?

Regulatory Authority Members, Flight Safety Department Managers and Inspectors with operational oversight responsibilities. Operations Accountable Managers and proposed Nominated Persons (NP) Flight OPS, Maintenance, Crew Training and Ground Ops, Compliance Monitoring Managers (Quality Managers) and Auditors, Safety Managers, Flight Safety Officers, Flight Operations Officers and Cabin Crew Management.

## What is the Benefit of this Training –What will I learn?

- a) Understand the regulatory requirements to control and supervise an airline business area as the nominated Person
- b) Be able to Implement Quality Control Process and Procedures in your business area
- c) Understand the requirements related to Quality & Safety organisational obligations including Quality Assurance (QA) & Quality Control (QC)
- d) Communicate and Motivate staff and effectively monitor their performance

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## Detailed Content / Topics - The following Subjects will be addressed

- The Role of AM & Operations Postholder
- EASA Regulations General Introduction
- EASA Part OPS Regulatory Overview Regulation 1178/2011 & 965/2012
- The Management System Requirements of Regulation 965/2012
- SMS In an Operations Environment
- How we Measure and Categorize Risk
- Considering Quality & Safety and the role of Performance Auditing
- The Role of IATA AHM and other supporting documents
- Managing Competence – Human Factors (more than compliance)
- Understanding and Managing Corporate Culture
- Developing Communication Skills in Aviation
- Managing Standards
- Developing Operational Procedures
- Emergency Response Planning

## Target groups

- Post Holders and Nominated persons;
- Quality Assurance Auditors;
- CAA Inspectors.

## Pre-requisites

A background or understanding of Operations within European aviation will be an advantage

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## Learning Objectives

The course will develop the delegates understanding of Airworthiness Principles, and how they relate to the Part OPS environment.

To support an understanding of the organisations legal obligation for regulatory compliance.

To raise an understanding of the operator monitoring processes in particular within the Quality Safety and Training departments to ensure effective compliance with Part OPS and associated requirements.

## What do People Say about Sofema Aviation Services Training?

*"The instructor used the right words to explain the material."*  
*"The discussions among the group were very beneficial."*  
*"The instructor showed a very resourceful background and experience."*  
*"All sections of the course were related to my field."*  
*"Adequate answers were given to specific questions."*

## Duration

1 day – The training will commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email [team@sassofia.com](mailto:team@sassofia.com) or Call +359 28210806



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