

Aviation Leadership and Management Skills Development Workshop – 3 Days

Sofema Aviation Service is pleased to present a 3 day program aimed at developing competency in Management & Leadership skills.

Introduction

Leaders are aware of the potential impact of their decision good or bad and have the capacity to make what can be hard decisions moreover leaders know what they want to achieve and have the strength of character to pursue their objectives even in the face of opposition and often in spite of failures.

Leaders are able to demonstrate Integrity not to promise what cannot be delivered conversely to stand by their commitments. To demonstrate honesty and to set an example to their team both in their professional and their personal lives. To demonstrate a genuine attitude to trust and to seek to earn the trust of their team. To demonstrate dedication to the team and the task to work relentlessly to achieve the shared goals.

This course focuses on the needs and challenges of an effective Aviation Leader and the techniques to improve and develop Management Skills.

Who is the Course for?

It is for Accountable Executives and Senior Managers together with persons who are involved in managing at a Senior Level to oversee and maintain EASA

Compliant approvals In particular, Nominated Persons, Technical Managers, Line Managers and anyone with a fundamental need to develop Aviation Leadership and Management Skills.

What is the Benefit of this Training –What will I learn?

- a) Awareness of the differences between Management skills and Leadership Skills
- b) To understand the opportunities and challenges related to the Development of Leadership Skills
- c) Be able to explain the key elements required to ensure Leadership engagement with QMS & SMS
- d) Ability to focus on effective identification of root cause analysis
- e) Awareness of Effective Communication Techniques

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Date	On Demand
Category	Personal Development
Venue	On Demand
Level	Applied
Price	On Demand

Detailed Content / Topics - The following Subjects will be addressed

- Introduction
- Definition and Attributes of Leadership
- What is Competency How to Manage in Self & Others?
- Developing Interpersonal Effectiveness
- Considering the Differences between Management Skills and Leadership Skills
- Aviation Leadership and Relationship with QMS & SMS
- The Challenges of Being a Leader
- Considering Leadership Styles
- Understanding Personal Challenges
- Process of Communication
- Interpersonal and Holistic Communications
- Personal Interactive Skills
- Developing Root Cause Awareness
- Developing Motivational Skills
- Understanding Maslow's Hierarchy of Needs
- Team Building, Coaching & Mentoring
- Conflict Management
- Assertive Behaviour Learning Process
- Using Assertive Techniques to Deal with Conflict
- Problem Solving and Decision Making Techniques

Target groups

Accountable Executives, Nominated Persons, Key Business Managers, Supervisors and Trainers.

Pre-requisites

General Awareness of the structure and functionality of the Aviation Management Process. – Previous Management experience is not required.

Learning Objectives

To focus on the needs of the Manager and Business area owner to respond in an effective way to the challenge of managing a team.

To familiarize with effective communication strategies.

To provide for Practical activities to explore the various techniques used in effective management.

To consider methodologies to ensure full engagement with QMS SMS and awareness of optimized root cause analysis organization element.

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What do People Say about Sofema Aviation Services Training?

"This training offers very good explanations of difficult topics."

"All aspect were useful, the examples were great."

"This training helped me to develop some new skills."

"The instructor is very resourceful and intelligent."

"Having a visual material helps a lot the learning process."

Duration

3 Days – Each training day will start at 09.00 and finish at 17.00, with appropriate refreshment breaks.
To register for this training, please email team@sassofia.com or Call +359 28210806



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