

IOSA Awareness Course – AM & Post Holder – 1 Day

Introduction

Multiple external organisations carry out various indepth audits to airlines such as IOSA. The purpose of this course to prepare your airline/organisation for international standards/requirements and audits.

IOSA program is an internationally recognized and accepted evaluation system designed to assess the operational management and control systems of an airline It is a global safety audit program. Audit standards include ICAO safety and security provisions and industry best practices from ICAO Annexes 1, 2, 6, 8, 17, 18 and 19. This program is available to all commercial passenger & cargo airlines.

This course mainly considers in detail the Role and Responsibilities of The AM & Operations Post Holder to ensure compliance with IOSA program.

For the proper implementation of the IOSA program, this course will provide AMs & Operations Post Holders with significant awareness.

Who is the Course for?

Accountable Managers, Operations Post Holders and proposed Nominated Persons (NP) Flight OPS, Maintenance, Crew Training and Ground Ops, Upper/Senior Managers for Cargo, Cabin, Dispatch, Security and Documentation Department as well. Compliance Monitoring Managers (Quality Managers) and Safety Managers.

All Senior VP's, Directors and Managers responsible for the implementation of the IOSA program in their company.

What is the Benefit of this Training – What will I learn?

- a) Understand the IOSA Program standards/requirements to control and supervise an airline business area as the Accountable Manager, Operations Post Holder and Upper/Senior Manager.
- b) Be able to aware and learn how to document and implement IOSA requirements in your airline and business area.
- c) Understand the techniques to ensure that the requirements of IOSA certificate are met and maintained.
- d) Communicate and Motivate staff and effectively monitor their performance

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Detailed Content / Topics - The following Subjects will be addressed

- IOSA Program Structure-Overview
- Benefits of IOSA Program and Certificate
- IOSA and Code-Share Arrangements
- The Roles, Duties and Responsibilities of AM and Operations Postholders under scope of IOSA program
- IOSA Disciplines (ORG, FLT, DSP, MNT, CAB, GRH, CGO and SEC)
- IOSA Documentation System and Key Manuals
- Safety Management System (SMS) in scope of IOSA
- IOSA Audit Process
- IOSA Mandatory Observation/Assessment
- Enhanced IOSA (E-IOSA) Concept

Target groups

- Accountable Managers
- Operations Post Holders (Flight Ops, Maintenance, Ground Ops, Crew Training)
- Upper/Senior Managers for Cargo, Cabin, Dispatch, Security and Documentation Department
- Compliance Monitoring Managers (Quality Managers)
- Safety Managers
- Airline IOSA Representatives, POC's (Point of Contact)
- Authority Representatives

Pre-requisites

A background or understanding of airline operations will be an advantage.

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Learning Objectives

The course will develop the delegates understanding of requirements of IOSA Program Structure and It's key elements.

Delegates will understand to adopt the IOSA Program and requirements throughout the organisation.

They will learn learn IOSA program's benefits to increase safety/security level of airline operational systems and processes. Moreover, They will also aware how to increase their commercial agreements such as Code-Share operations and alliances through this program.

What do People Say about Sofema Aviation Services Training?

"This training offers very good explanations of difficult topics."

"All aspect were useful, the examples were great."

"This training helped me to develop some new skills."


"The instructor is very resourceful and intelligent."

"Having a visual material helps a lot the learning process."

Duration

1 day – The training will commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email team@sassofia.com or Call +359 28210806



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