

# EASA Compliant Safety Management System - Management of Change – 2 Days

# Introduction

Aviation Safety Management Systems (SMS) are designed to provide a systematic approach to managing safety in the aviation industry. One of the key components of any SMS is the Management of Change (MOC) process. The MOC process is used to identify, evaluate, and control changes to an organization's processes, procedures, or systems that may affect safety.

This course provides the delegate with the opportunity to understand in depth the Change Management Process and to be able to both manage and fully engage with change management within your organisation, this course is fully compliant with EASA Safety Management System (SMS) requirements.

During the course you will understand Change Management Best Practices Including:

- Understanding Why
- Monitoring safety culture concurrent with the change
- Ensuring effective change
- Learn how to delegate using multiple small change techniques.

# What is the Benefit of this Training – What will I learn?

- a) Gain a detailed awareness of the philosophy of Safety Risk related to Management of Change (MOC) Throughout the Airline System
- b) Be able to meet the responsibilities of coordinating and supervising MOC processes within your organisation
- c) Review challenges related to SMS MOC within an OPS & Continuing Airworthiness Environment
- d) Understand the process, principles and business practices for the effective employment of MOC techniques
- e) Be able to fully engage with the performance of Risk Assessment as Part of the MOC process
- f) Be able to develop Safety Performance Indicators to support the oversight of MOC

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# **Aviation Regulatory Experts**



# Detailed Content / Topics – The following Subjects will be addressed

- Abbreviations & Definitions
- Management of Change Introduction
- The Role of MOC within an effective SMS
- Processes to ensure we are able to Identify change throughout the organisational system
- Business Risk Change Management Principles How to Assess change
- How to Perform Risk Profiling
- Developing a Plan to Manage Change
- How to Ensure Effective Communication of Change
- Change Implementation Considerations
- Developing Change Monitoring and Verification Processes
- Change Management Documentation and record-keeping
- Considering Active and latent exposures within the organisation
- Using SPI's SPT's and KPI's as a Measure of the progress of change.
- Categories of Risk to be Considered Related to Risk-Based Audit
- Risk Based Internal Audit Methodology compared to Traditional Audit Approaches
- Organization Data Capture and Data Analysis Process Considerations
- Roles and Responsibilities related to Risk Communication
- Hazard Identification and Analysis
- EASA 6 Step
- Fishbone / 5 Why
- Practical Bow-Tie analysis

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#### Target groups

This training is highly relevant for senior management and members of the Safety and Compliance / Quality Assurance Business Areas, it is also relevant for Multiple business area stakeholders.

#### Pre-requisites

A background or understanding of Aviation Safety Management Principle's

# Learning Objectives

- To re-enforce a comprehensive understanding of the requirements for effective engagement with the Management of Change process
- To understand the methodology to determine the risk and develop appropriate responses as part of the MOC process
- To consider the fundamentals of a fully compliant MOC together with the key elements required to deliver maximum effectiveness.
- How to identify areas that need special attention and how to focus our efforts on making sure we have a comprehensive understanding of MOC process.
- An essential element then of benefiting from this training is to focus on the issues, how they relate in our workplace, and what we need to do to address them.
- The intention of this training is not to tick the regulatory box but to identify the significant issues which need to be addressed.

# What do People Say about Sofema Aviation Services Training?

"The instructor used the right words to explain the material." "The discussions among the group were very beneficial." "The instructor showed very resourceful background and experience." "All sections of the course were related to my field." "Adequate answers were given to specific questions."

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# Duration

2 Days – To commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email <u>team@sassofia.com</u> or Call +359 28210806



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