

Auditing an Aviation Quality Assurance System – 2 Days

Introduction

This course is focused on the importance of effective auditing of an organisations quality system as an indicator of the effectiveness of the organisations business processes.

Quality Assurance Auditing is a powerful evidence-based tool that is used to determine independent as well as unbiased confirmation of the conformity of an organisation with both regulatory required objectives and internal organisational required objectives.

This Quality System Regulatory Assessment course provides delegates with the knowledge and competencies needed to enable them to effectively assess the management, planning, conduct, and reporting of audits. Moreover to be able to determine whether the organisation is able to address direct, contributing, and the root cause of findings.

This course is highly interactive with all delegates having the opportunity to fully engage with a practical understanding of the challenges as well as to understand effective interview and questioning techniques.

Compliance Management Auditing raises an understanding of the various roles of a quality system within the organisation, to focus on effective identification of the need to perform root cause analysis of the discrepancies, and to take positive action.

This course is highly suitable if your role includes the need to assess other organisations quality assurance systems including the following elements - Planning, Conducting, and Process Management of Internal & External Audits including those of suppliers and contractors.

What is the Benefit of this Training – What will I learn?

- a) To consider the fundamentals of an EASA compliant Aviation Compliance System together with the Key elements required to organize the Compliance Audit System processes to ensure compliance and to deliver maximum effectiveness.
- b) To re-enforce a comprehensive understanding of the requirements related to Quality Assurance systems.
- c) How to identify areas that need special attention and how to focus our efforts on making sure our training delivers in all relevant areas.
- d) The course also considers the various techniques for effective auditing across the business including the identification of systemic failures.
- e) Consider the fundamental responsibilities related to EASA OPS – regulation 965/2012 – EASA Part 145 & Part M/ Part CAMO – regulation 1321/2014.

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Date	On Demand
Category	Personal Development
Venue	On Demand
Level	Basic
Price	On Demand

Detailed Content / Topics - The following Subjects will be addressed

- Introduction to the concept of Quality Assurance (QA) and Quality Control (QC) within an EASA Environment
- Considering the roles within the Quality System (QAS) – QA & QC where are the industry challenges
- EASA Regulatory Requirements for a Compliant Quality System
- Measuring the Effectiveness of the Organisation's QC Management
- How to Measure the Effectiveness of a Compliant Quality System
- Considerations Related to the Quality Review Process
- Principles of EASA Management Systems in Support of Regulatory Compliance
- Considering a Baseline Expectation Regarding EASA-Compliant Audit Process Management
- How to Assess Quality Auditor Competence
- Compliance Monitoring Principles and Practice
- Compliance Auditing Process Review
- Advanced Corrective Action (CA) and Preventative Action (PA) Auditing Techniques
- Developing your Interview Skills – Best Practice
- The Role of the Compliance Manager
- Practical Audit Sample
- Effective Development Use and Interpretation of Checklists
- Effective Audit Communication Review
- Quality Auditing of Safety Management Systems
- Assessment of Remedial Action Follow-up and Measures of Effectiveness
- Using Root Cause Analysis to Drive an Effective Quality System
- Evaluation of the Business Impact of Audit Findings – Effective Mitigations
- Management Evaluation – How to Measure Effectiveness

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Who is the course for

This training is suitable for individuals who are new to auditing or have limited experience in conducting aviation quality assurance audits. It is also suitable for experienced auditors who wish to refresh their skills or gain a better understanding of the specific requirements for aviation quality assurance audits.

Learning Objectives

To re-enforce a comprehensive understanding of the requirements for assessment of an effective Aviation Quality Assurance System together with the Key elements required to enable the functioning of the Quality Compliance processes.

Pre-requisites

A background in aviation together with a deep understanding of Aviation Regulations & Audit Techniques.

Target Groups

This course is designed to accommodate all Regulatory Authority Inspectors, Industry compliance managers, and compliance auditors whether they are based in a Part Ops environment or Part 147, Part 145, and Part M organisation.

What do People Say about Sofema Aviation Services Training?

"I found satisfying answers to all my questions."
"The instructor demonstrated a very deep knowledge of the subject."
"The length of the course fits my needs and expectations."
"The content was really effective, I gained a lot of new knowledge."
"The practical examples were perfectly delivered."

Duration

2 days – Start at 09.00 and finish at 17.00, with appropriate refreshment breaks.
To register for this training, please email team@sassofia.com or Call +359 28210806

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