

# ICAO Airports Aviation Compliance Management and Auditing – 4 Days

#### Introduction

The ICAO Annex 14 regulation contains the rules for the certification, management, operation and design of aerodromes.

The focus of the new regulation and the forward view of the regulator across the entire regulatory environment and its requirements is on a performance-based regulatory system which promotes common safety, operational, and management standards for aerodromes across Europe.

Key features include the implementation of an effective management system which includes Safety (Safety Management System – SMS) as well as Quality and Compliance. Competence becomes a key area with the need to demonstrate adequate manning levels, resources and decision-making authority for senior management.

As part of the management system Aerodrome operators are required to take a major responsibility for their own oversight, through performance monitoring and measuring. Clearly, we can this places fundamental obligations on the role of the Quality Assurance Manager and QA department.

#### Who is the course for?

Anyone who has a stake in the auditing of an airport environment. Including the following: Competent Authority Regulators and Inspectors, Aerodrome Operations Directors, Managers, and Supervisors. Quality and Safety Directors and Auditors.

# What is the Benefit of this Training - What will I learn?

- a) To understand the fundamentals related to ICAO-compliant Auditing techniques.
- b) To be able to demonstrate a strong understanding of the Quality Assurance requirements related to the new ICAO Aerodrome Regulation.
- c) To understand the ICAO SARPs.
- d) To understand the roles and responsibilities of Nominated Persons in respect of Aerodrome Certification.
- e) To understand the application process related to the certification of Airports.
- f) Understand Roles Responsibilities and Obligation of ICAO in connection with the Aerodrome Regulation.

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### Detailed Content / Topics - The following Subjects will be addressed

#### Day 1

- Introduction
- Abbreviations and Terms
- Introducing ICAO Annex 14 Volume I Aerodrome Design and Operations
- Airport Certification Considerations
- Certification Specifications and Guidance Material for Aerodromes Design CS-ADR-DSN

#### Day 2

- Creating an Effective Airport Compliance System
- ICAO Regulatory Requirements for a Compliant Quality System
- The Management System requirements of ICAO Annex 14
- Compliance Monitoring Principles and Practice
- The Role of the Compliance Manager
- Airport Management System Principles -Post Holder QC Responsibilities and Relationships

#### Day 3

- Compliance Management Manuals, and Procedures
- Considering Auditor Competencies
- Aerodrome Accidents and Incidents the link to Safety and Human Factors
- Auditing Introduction
- Compliance Audit Techniques how to be Effective
- Effective Audit Communication

#### Day 4

- Dealing with Situations-Managing meetings to open and close the audit
- Effective Report writing
- Corrective action handling
- Root cause analysis
- QMS Evaluation
- Quality Auditing Practical Workshop Requires your Aerodrome Manual
- Debrief & Close

# Target Groups

This course is designed to accommodate all Airport compliance managers and will be of particular interest to other Airport Managers as well as Airport Safety.

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# **Aviation Regulatory Experts**



### Pre-requisites

A background in an aviation environment is required to fully engage with this course.

## **Learning Objectives**

To re-enforce a comprehensive understanding of the requirements for both the QA & SMS systems including an understanding of the different types of audit applicable for each area. To stimulate involvement and provides powerful motivation.

To consider the fundamentals of a fully compliant Aviation Quality System together with the Key elements required to organize the Quality Compliance processes to ensure compliance and to deliver maximum effectiveness.

To re-enforce a comprehensive understanding of the requirements for both the QA & SMS systems including an understanding of the different types of audit applicable for each area.

An essential element then of benefiting from this training is to focus on the issues, how they relate to our workplace, and what we need to do to address them.

How to identify areas that need special attention and how to focus our efforts on making sure our training delivers in all relevant areas.

The intention of this training is not to tick the regulatory box but to identify the significant issues which need to be addressed.

## What do People Say about Sofema Aviation Services Training?

"I found satisfying answers to all my questions."
"The instructor demonstrated a very deep knowledge of the subject."
"The length of the course fits my needs and expectations."
"The content was really effective, I gained a lot of new knowledge."
"The practical examples were perfectly delivered."

#### Duration

4 days – Start at 09.00 and finish at 17.00, with appropriate refreshment breaks. To register for this training, please email team@sassofia.com or Call +359 28210806

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