

IOSA Advanced Course for Airlines – 3 Days

Introduction

Multiple external organisations carry out various indepth audits to airlines such as IOSA. The purpose of this course to prepare your airline/organisation for international standards/requirements and audits.

IOSA program is an internationally recognized and accepted evaluation system designed to assess the operational management and control systems of an airline It is a global safety audit program. Audit standards include ICAO safety and security provisions and industry best practices from ICAO Annexes 1, 2, 6, 8, 17, 18 and 19. This program is available to all commercial passenger & cargo airlines.

This course is designed to explain and teach how to document and implement the IOSA requirements in the most detailed and advanced way.

Through this course, delegates will learn all the elements of the IOSA program from the top architecture to the below critical activity.

Who is the course for?

Operations Post Holders and proposed Nominated Persons (NP) Flight OPS, Maintenance, Crew Training and Ground Ops, Upper/Senior Managers for Cargo, Cabin, Dispatch, Security and Documentation Department as well. Compliance Monitoring Managers (Quality Managers) and Safety Managers.

Operational Directors, Managers, Supervisors and Auditors who are responsible for the implementation of the IOSA program in their company.

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What is the Benefit of this Training – What will I learn?

- a) Understand the IOSA Program and It's requirements to control and supervise an airline business area as Airline Personnel.
- b) Be able to aware and learn how to document and implement IOSA requirements in your airline's systems, processes and activities.
- c) Get a better knowledge and skills of actual IOSA audit preparation and activities.
- d) Understand the techniques to ensure that the requirements of IOSA certificate are met and maintained.
- e) Communicate and Motivate staff and effectively monitor their performance.

Detailed Content / Topics – The following Subjects will be addressed

Day 1

- IOSA Program Overview-Benefits of Program
- Relationships between IOSA requirements and ICAO/EASA regulations
- Introduction to IOSA Program
- Disciplines ORG, FLT, DSP, MNT, CAB, GRH, CGO, SEC
- Abbreviations & Terms, Notes and Symbols
- IOSA Guidance Materials (GM) and Auditor Actions (AA)
- 5P, 1S Policy
- Documentation Methods and Information Sources
- IOSA Initial and Renewal Audit Timeline, Preparation

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Detailed Content / Topics - The following Subjects will be addressed

Day 2

- ORG and Repeated Requirements
- Safety Management System (SMS) Requirements and Hard Link SMS
- Quality Assurance Requirements and Internal Assessment
- Outsource Functions and Oversight/Monitoring Process under IOSA Program
- Key Documents to be provided External Audit Organisations in advance
- Mandatory Assessment/Observation and MO Check-Lists
- IOSA Findings, Observations, Root Causes (RC), Corrective Action Plans and Follow-Up
- How to write clear narratives for IOSA findings
- Fundamental Internal IOSA Audit Techniques
- Exercise, Key Studies concerning IOSA Audit and Process
- Enhanced IOSA (E-IOSA) Concept
- New concept in IOSA Program (Auditing the Effectiveness of Implementation)

Day 3

- Auditing SMS Requirements in detail
- Details of IOSA Program
- Usage of IOSA Conformance Report (CR) Template
- Progressive Interlink Report (PIR)
- How to fill and update MNT Aircraft System Equipment Table (Table 4.11 and 4.14)
- IOSA Regulatory Cross Reference List
- Competence and Qualifications of IOSA Auditors
- IOSA Preparation Visit (IPV) and Verification Audit
- IOSA Future Concept-Digital Transformation Strategic Paper
- IOSA Audit QC Check Process
- Audit Sharing Process

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Target groups

- Operations Post Holders (Flight Ops, Maintenance, Ground Ops, Crew Training)
- Upper/Senior Managers for Cargo, Cabin, Dispatch, Security and Documentation Department
- Operational Department Managers
- Compliance Monitoring Managers (Quality Managers)
- Safety Managers
- Airline IOSA Representatives, POC's (Point of Contact)
- Operational Department Supervisors
- Auditors, Inspectors, Candidate Auditors and Inspectors
- Authority Representatives

Pre-requisites

A background in an aviation environment will benefit the delegate as will a basic understanding of Aviation technical terms.

Learning Objectives

The course will develop the delegates' understanding of the IOSA Program and how they relate to the documentation and implementation of IOSA requirements.

Delegates will learn to continue compliance with the IOSA program and maintain the IOSA certificate. Besides, they will understand how to support and uphold the improvement of global safety levels through the implementation of IOSA requirements.

Delegates will understand to support the consistent implementation of SMS and continuously strengthen control over audit processes through the IOSA program.

They will gain the required information, knowledge and skills for actual IOSA audit preparation and post-audit follow-up process.

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What do People Say about Sofema Aviation Services Training?

*"The instructor used the right words to explain the material."
"The discussions among the group were very beneficial."
"The instructor showed very resourceful background and experience."
"All sections of the course were related to my field."
"Adequate answers were given to specific questions."*

Duration

3 Days – To commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email team@sassofia.com or Call +359 28210806



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