

IOSA Fundamental Course for Managers and Key Personnel – 2 Days

Introduction

Multiple external organisations carry out various indepth audits to airlines such as IOSA. The purpose of this course to prepare your airline/organisation for international standards/requirements and audits.

IOSA program is an internationally recognized and accepted evaluation system designed to assess the operational management and control systems of an airline It is a global safety audit program. Audit standards include ICAO safety and security provisions and industry best practices from ICAO Annexes 1, 2, 6, 8, 17, 18 and 19. This program is available to all commercial passenger & cargo airlines.

For Airline Operational Managers and Key Personnel, this course mainly considers how to document and implemet IOSA requirements to ensure compliance with IOSA program. This course will provide relavant information to increase airline safety and security standards in scope of IOSA program.

Who is the course for?

Operations Post Holders and proposed Nominated Persons (NP) Flight Ops, Maintenance, Crew Training and Ground Ops, Upper/Senior Managers for Cargo, Cabin, Dispatch, Security and Documentation Department as well. Compliance Monitoring Managers (Quality Managers) and Safety Managers.

Operational Directors, Managers and Supervisors who are responsible for the implementation of the IOSA program in their company.

tel + 359 2 821 08 06
email team@sassofia.com

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Date	On Demand
Category	Personal Development
Venue	On Demand
Level	
Price	On Demand

Detailed Content / Topics – The following Subjects will be addressed

Day 1

- IOSA Program Overview-Benefits of Program
- Relationships between IOSA requirements and ICAO/EASA regulations
- Introduction to IOSA Program
- Disciplines ORG, FLT, DSP, MNT, CAB, GRH, CGO, SEC
- Abbreviations & Terms, Notes and Symbols, N/A Statements
- IOSA Guidance Materials (GM) and Auditor Actions (AA)
- 5P, 1S Policy
- Documentation Methods and Information Sources
- IOSA Initial and Renewal Audit Timeline, Preparation

Day 2

- ORG and Repeated Requirements
- Safety Management System (SMS) Requirements and Hard Link SMS
- Quality Assurance Requirements and Internal Assessment
- Outsource Functions and Oversight/Monitoring Process under IOSA Program
- Key Documents to be provided External Audit Organisations in advance
- Mandatory Assessment/Observation and MO Check-Lists
- IOSA Findings, Observations, Root Causes (RC), Corrective Action Plans and Follow-Up
- Enhanced IOSA (E-IOSA) Concept
- New concept in IOSA Program (Auditing the Effectiveness of Implementation)

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Target groups

- Operations Post Holders (Flight Ops, Maintenance, Ground Ops, Crew Training)
- Upper/Senior Managers for Cargo, Cabin, Dispatch, Security and Documentation Department
- Operational Department Managers
- Compliance Monitoring Managers (Quality Managers)
- Safety Managers
- Airline IOSA Representatives, POC's (Point of Contact)
- Operational Department Supervisors
- Auditors, Inspectors, Candidate Auditors and Inspectors
- Authority Representatives

Learning Objectives

The course will develop the delegates' understanding of the IATA IOSA Program and how they relate to the document and implementation of IOSA requirements. Delegates will learn to continue compliance with the IOSA program and maintain the IOSA certificate of an airline. Besides, they will understand how to support and uphold the improvement of global safety levels through the implementation of IOSA requirements.

Delegates will also understand to support the consistent implementation of SMS and continuously strengthen control over audit processes through the IOSA program. They will gain the required information, knowledge and skills for actual IOSA audit preparation and post-audit follow-up process.

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Pre-requisites

A background in an aviation environment will benefit the delegate as will a basic understanding of Aviation technical terms.

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"All sections of the course were related to my field."
"Adequate answers were given to specific questions."

Duration

2 Day – To commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email team@sassofia.com or Call +359 28210806



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