

## Ramp Safety “Train the Trainer” – 2 Days

### Introduction

A significant percentage of Accidents and Incidents occur when the aircraft is parked at the Airport or is being serviced or attended to during a transit check or layover. For the operators, an accident or incident often causes expensive delays and usually has multiple repercussions. For the passengers, accident or incident-related delays cause missed connections or spoiled holidays or business trips.

Whilst the operator is responsible for all activities taking place in support of its operations, each separate activity usually is delivered as a subcontracted activity provided by the subcontract organization. In accordance with the EASA regulatory approval supporting the AOC (Air Operators Certificate) The ultimate responsibility for compliance with the regulations remains with the Operator. During Subcontract Audits the Operator looks at the Subcontract organization’s ability to manage its workforce in respect of Competency and meeting and managing the ongoing training requirements. We know that Human Factors play a significant role in the cause of Aircraft Accidents and Incidents with approximately 80% of today’s Accidents and Incidents caused by Human Error.

This course aims to provide a comprehensive understanding of the requirement for effective Ramp Safety Training and provides a thorough grounding in effective techniques to enable your nominated RS trainer to deliver appropriate and specific Ramp Safety and Human Factor training within your organization. The course is highly practical and promotes best training practices. It is an industry-specific two-day program specifically designed for those who need to manage or deliver Ramp Safety Training. The course is highly participative and stimulates involvement and provides powerful motivation. To introduce the delegate to training skills and to provide the confidence which can be developed to deliver effective Ramp Safety Training within your organizations.

### Who is the course for?

The course is targeted at experienced aviation professionals, supervisors, and trainers who are responsible for imparting ramp safety knowledge and training to ground handling personnel. It equips them with the necessary skills and resources to effectively train others on ramp safety protocols, hazard identification, and risk mitigation, ensuring a safe working environment on the aircraft ramp.

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<b>Date</b>	On Demand
<b>Category</b>	Personal Development
<b>Venue</b>	On Demand
<b>Level</b>	Basic
<b>Price</b>	On Demand

## What is the Benefit of this Training – What will I learn?

The delegates will gain comprehensive knowledge and practical training skills necessary for instructing ground handling personnel on ramp safety procedures. This course covers topics such as hazard identification, risk assessment, communication protocols, and effective training techniques, enabling you to effectively train others and promote a culture of safety on the aircraft ramp.

## Detailed Content / Topics - The following Subjects will be addressed

- Background to RS Human Factors
- Why do we have RS Human Factors Training?
- What is Andragogy – Understanding the Adult learning process – Understanding the Feedback Process
- Knowles Theory
- Understanding the role of Extrinsic & Intrinsic Motivation
- Balancing Presentation, Motivation Debate & Discussion.
- The Use of Case Studies
- Presenting Workplace RS Human Issues – Precursors
- Non Verbal Communications
- Human Factors Safety Culture and Safety Management
- Human Factors the Safety Cycle and Risk Assessment
- Incident to Accident Effective Presentation of Data
- Where do we use Coaching Skills
- Teaching Styles – Deductive or Inductive?
- Developing your organizational RS Training Program
- Writing Lesson Plans

## Target Groups

This course will be of very significant benefit to current and potential Ramp Safety Trainers who need to have the necessary competence to deliver effective Ramp Safety Training. Training Department Managers and other Training staff will also benefit from attendance at this course.

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## Pre-requisites

A background and understanding of the various functions to be found in aviation Ground Services. Ideally, you should have already attended 1 or more Ramp Safety and Human Factor training courses.

## Learning Objectives

After attending this course, participants should be able to develop a company-specific comprehensive Ramp Safety Training program that will satisfy any operator's contractual responsibility.

## What do People Say about Sofema Aviation Services Training?

*"I found satisfying answers to all my questions."*  
*"The instructor demonstrated a very deep knowledge of the subject."*  
*"The length of the course fits my needs and expectations."*  
*"The content was really effective, I gained a lot of new knowledge."*  
*"The practical examples were perfectly delivered."*

## Duration

2 days – Start at 09.00 and finish at 17.00, with appropriate refreshment breaks.  
To register for this training, please email [team@sassofia.com](mailto:team@sassofia.com) or Call +359 28210806

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