

Aviation Quality Auditing Essentials & Overview - 1 Day

Introduction

Organisations which can deliver an effective quality audit system and a process to follow up with all issues in an effective and practical way, grow and flourish.

The entire day is focused on Auditing essentials. It is a highly practical course offered by Sofema Aviation Services is designed specifically for all aviation professionals who need to understand the techniques associated with effective auditing.

The Aviation Quality System should be at the heart of the operation, fully functioning within every department and element of the organisation.

This 1 day intensive course is specifically designed for persons who need to have a realistic grasp of the various techniques used to deliver an effective audit. It will also be of benefit as a refresher to Quality Audit Staff and persons who normally work within the Operators AOC, Part M CAMO & Maintenance Environments.

Who is the course for?

It is for persons who are involved in delivering or receiving EASA compliant Quality Assurance (Compliance Audits) In particular Quality Audit Staff, Nominated Persons, CAMO Quality Auditors, as well as anyone with an interest to achieve an effective understanding of the Compliance Audit Process.

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What is the Benefit of this Training – What will I learn?

- a) To be able to explain the key elements required to organize the organisations compliance audit System processes to both ensure compliance and to deliver maximum effectiveness.
- b) Understand the regulations which deliver the Quality Audit Requirements
- c) To be able to explain the requirements for both the QA and SMS systems including an understanding of the different types of audit applicable for each area together with how the QMS and SMS integrates within the overall Management System Process.
- d) To consider in depth Compliance Management Auditing and to raise an understanding of the various roles of a quality system within the organisation
- e) Ability to focus on effective identification of root cause analysis and promotion of positive action.
- f) To be able to place a clear priority on best practice management within a strong quality assurance "compliance-based" system.
- g) Understand techniques to focus on the organisational issues during the audit including the relationship within the workplace and responsibility to address issues.
- h) Understanding how an effective Quality Assurance system can support the effectiveness of the organisation

Detailed Content / Topics - The following Subjects will be addressed

- Introduction
- Abbreviations & Terms
- Regulatory Framework

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Detailed Content / Topics - The following Subjects will be addressed

- Changes to the Operational Quality System Compliance Management
- Introduction to EASA Compliant Aviation Quality Audit Techniques -

Considering the Basics

- The Role of the Compliance Manager
- Post Holder Responsibilities and Relationships
- Accidents and Incidents the link to Safety and Human Factors
- Auditing Introduction
- Audit Processes how to be Effective
- Carrying out an Audit
- Dealing with Situations
- Effective Audit Communication
- Managing meetings to open and close the audit
- Root cause analysis
- Management Evaluation

Target groups

Quality Audit Staff, Nominated Persons, Key Business Managers, Supervisors and Trainers.

Pre-requisites

General Awareness of the structure and functionality of the EASA Regulatory framework – Previous Auditing experience is not required.

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Learning Objectives

At the end of this Training the delegate should have a comprehensive understanding of the methods used to deliver effective audits, both compliance and performance.

In addition to understand the processes which identify real organizational issues in a minimum Time frame.

What do People Say about Sofema Aviation Services Training?

"The instructor used the right words to explain the material."

"The discussions among the group were very beneficial."

"The instructor showed very resourceful background and experience."

"All sections of the course were related to my field."

"Adequate answers were given to specific questions."

Duration

1 Day – To commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email team@sassofia.com or Call +359 28210806



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