

Interactive Client Special Feedback – Sofema Online & Sofema Aviation Services

This Document is used for special feedback to enable the specific identification of client issues, comments & observations and to support the optimisation of our training content.

Your willingness to share feedback is highly appreciated and it is through this interaction that we continue to be able to improve and provide positive developments of our training programs.

Name – (optional)

Course title

Date Course Taken

Course Medium – Please identify - Classroom / Webinar / Online

Please see the following questions and to share your opinion regarding any possible improvements which can be made

Thank you for taking the time to complete this feedback, we strive to continually improve our training products and appreciate your support

Area / Issue to Comment	Please Provide your Comment
What specific aspects of the training program did you find most valuable and why?	
Were there any areas of the training program that you felt could be improved? If yes, please explain in detail.	
How well did the training program align with your objectives and expectations?	

<p>Were there any gaps or areas that fell short?</p>	
<p>Can you provide examples of how the training program positively impacted your work or professional development?</p>	
<p>Were there any topics or skills that you were hoping to see covered in the training program but were not addressed? Please elaborate.</p>	
<p>How would you rate the effectiveness of the training materials and resources provided?</p>	
<p>Did the training program adequately address your specific industry or job-related challenges? If not, what areas should be improved?</p>	
<p>Did the training program offer sufficient opportunities for practical application or hands-on exercises? If not, what additional activities would you suggest?</p>	
<p>Were the training program's objectives and learning outcomes clearly communicated and achieved? If not, please provide suggestions for improvement.</p>	
<p>Did the training program meet your expectations in terms of duration and pacing? If not, how could it have been adjusted to better suit your needs?</p>	

What suggestions do you have for enhancing the overall learning experience for future participants?	
How likely are you to recommend our training program to others, and what factors influenced your decision?	
Is there any other feedback or suggestions you would like to provide to help us improve and better serve your training objectives?	

Once completed please send this document to team@sassofia.com

Thank you for your willing to support our improvement program