

## Quality Auditing and Follow up Workshop – 2 Days

### Introduction

An effective Quality System evident throughout the organization can contribute to savings of up to 20%. This workshop raises an understanding of the various roles of a quality system within the organisation in particular to focus on effective identification of the need to perform root cause analysis of the discrepancies, and to take positive action.

The training will place clear priority on the technique of integrated auditing including process and the identification of systemic failures as opposed to mere compliance type audit findings.

### Who is the course for?

The training course is designed for individuals and organizations in the aviation industry who are involved in quality management and auditing processes. It is particularly beneficial for quality managers, auditors, and personnel responsible for conducting audits and implementing follow-up actions to ensure continuous improvement and compliance with industry standards. By attending this course, participants will enhance their auditing skills, learn effective follow-up techniques, and contribute to the overall success and safety of their organization's operations.

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<b>Category</b>	Personal Development
<b>Venue</b>	On Demand
<b>Level</b>	
<b>Price</b>	On Demand

## What is the Benefit of this Training – What will I learn?

1. **Enhanced Auditing Skills:** Participants will gain advanced auditing techniques and methodologies, enabling them to conduct comprehensive and effective quality audits within the aviation industry.
2. **Effective Follow-up Strategies:** The course will cover follow-up processes, including corrective and preventive actions, to ensure continuous improvement and compliance with industry standards.
3. **Compliance with Regulations:** By attending this training, individuals will develop the knowledge to ensure their organization's operations are in full compliance with relevant aviation regulations and standards.
4. **Proactive Risk Management:** Participants will learn how to identify potential risks and implement proactive measures to mitigate them, contributing to enhanced safety and operational performance.
5. **Contribution to Organizational Success:** By mastering quality auditing and follow-up practices, attendees will make valuable contributions to their organization's success, efficiency, and overall safety within the aviation industry.

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## Detailed Content / Topics - The following Subjects will be addressed

### Day 1

- A detailed practical understanding of the high level and working level regulations.
- Develop the attendees understanding of Airworthiness Principles.
- The Role of Quality Assurance, Quality Control and Post Holder Responsibility
- Understanding the role Part M and Part 145 compliant Quality System.
- The Role of Competencies - Managing and Auditing Competencies
- Understanding relationship with SMS and HF
- Delivering Effective Audits

### Day 2

- Quality Review & Delivery of Effective Audits
- Raising Corrective Actions with Practical Examples
- Practical understanding of the role of Root cause
- Managing Root Cause Processes
- Performing and Managing Investigations with Practical Examples
- Management Reporting Process
- Developing MOE and Company Procedures

## Target groups

This course is designed to accommodate all quality managers maintenance managers and quality auditors whether they are based in a Part 145 or Part M organisation.

## Pre-requisites

A background in an aviation environment

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## Learning Objectives

The primary goal of this training is to focus the attendees understanding on the requirements of the organisational Quality System and the subsequent processes to follow up and take positive action.

To equip the attendee with the skills and techniques required to manage and execute meaningful audit programs and audits within their respective companies.

To give the attendees a number of exercises to ensure a comprehensive understanding of the delivery, analysis and follow-up investigations associated with Audit discrepancies. The course objective is to be practical and relevant to each attendee.

## What do People Say about Sofema Aviation Services Training?

*"The instructor used the right words to explain the material."*  
*"The discussions among the group were very beneficial."*  
*"The instructor showed very resourceful background and experience."*  
*"All sections of the course were related to my field."*  
*"Adequate answers were given to specific questions."*

## Duration

2 Days – To commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.  
To register for this training, please email [team@sassofia.com](mailto:team@sassofia.com) or Call +359 28210806



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