

Advanced Quality Auditing & Developing Performance Audits – 1 Day

Introduction

This 1 day course is specifically intended to serve a dual role both as a recurrent course for Quality Audit Professionals and those who are interested in further promotion of Audit Best Practices. It is also as an opportunity to understand the practical considerations associated with Performance Audits, without doubt performance audits can lead to a significant understanding of opportunities to optimize organizational processes.

The course develops an understanding of the difference between Quality and Safety Auditing and the role of Performance Auditing within your organization, understanding how it can be driven in the most effective way. The course objective is to be practical and relevant to each attendee.



Who is the course for?

It is for persons who are involved in delivering or receiving EASA / GCAA compliant Quality Assurance (Compliance Audits) In particular Quality Audit Staff, Nominated Persons, CAMO Quality Auditors, as well as anyone with an interest to achieve an effective understanding of the Compliance Audit Process.

What is the Benefit of this Training – What will I learn?

You will re-enforce a comprehensive understanding of the requirements for both the QA & SMS systems including an understanding of the different types of audit applicable for each area. The essential benefit from this training is to understand the focus on the issues, how they relate in our workplace, and what we need to do to address them.

You will learn to identify areas which need special attention and how to focus our efforts on making sure our trainings deliver in all relevant areas.

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tel + 359 2 821 08 06	Category	Personal Development	
email <u>team@sassofia.com</u>	Venue	On Demand	
	Level		
	Price	On Demand	
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Detailed Content / Topics - The following Subjects will be addressed

-Introduction

- -Quality Audit Fundamentals -Compliance Audits / System Audits / Process
- -Audits / Product Audits / Surveillance Audits
- -The Difference between Quality Assurance and Safety Assurance
- -Basic Quality Auditing Techniques
- -Advanced Quality Audit Techniques
- -Performance Auditing Basics
- -Delivering Performance Audits
- -Auditing the Organizations Communication Tools
- -The impact of Safety Culture on Performance Audits
- -How to Evaluate the Organization Data Capture and Data Analysis Processes
- -Performance Audit Case Study

Target groups

The Course is intended for Quality & Safety Personnel, Management Staff, Key Project Staff and other interested persons.

Pre-requisites

Basic understanding of Aviation Quality Audit Practices.

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Learning Objectives

To understand and consider the best process to deliver performance audits, including techniques and methodology. To enable the delegate to understand the purpose and role of performance auditing and how this can be used to enhance the organization's process and procedures. To consider best practices and the fundamental difference between compliance and performance auditing.



What do People Say about Sofema Aviation Services Training?

"The instructor used the right words to explain the material." "The discussions among the group were very beneficial." "The instructor showed very resourceful background and experience." "All sections of the course were related to my field." "Adequate answers were given to specific questions."

Duration

1 Day – To commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email <u>team@sassofia.com</u> or Call +359 28210806



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