

# EASA Aviation Nominated Persons and Business Area Managers QMS & SMS Obligations & Root Cause Analysis – 1 Day

## Introduction

It is an EASA-approved organisational obligation that we remain fully compliant with all regulatory and associated organisational requirements.

As Business Area Managers we are responsible for the Quality Control and the effectiveness of the Safety Management System. We typically are in receipt of numerous audits both internally from the quality Assurance department and externally from the Regulatory Authority and Customers.

Organisations that can deliver an effective Quality Management System QMS & Safety Management System (SMS) together with a process to follow up with all issues in an effective and practical way, grow and flourish.

The ability to communicate effectively and to analyze root causes are without doubt essential skills for business area managers.

The purpose of this training is to identify best practice techniques and behaviors to support the interpretation of audit findings and how these can be understood, analyzed, and mitigated.

The entire program is focused on the roles and responsibilities of the Senior Managers and the need to fully engage with the organization system as managers and controllers. It is a highly practical course offered by Sofema Aviation Services designed specifically for all Aviation Senior Managers and provides a detailed understanding of the techniques associated with effective auditing.

## Who is the course for?

It is for Accountable executives and Senior Managers together with persons who are involved in managing at a Senior Level to oversee and maintain EASA Compliant approvals In particular Quality Audit Personnel, Nominated Persons, Technical Managers, Line Managers, and anyone with an interest to achieve an effective understanding of the QMS & SMS Process.

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<b>Category</b>	Personal Development
<b>Venue</b>	On Demand
<b>Level</b>	Basic
<b>Price</b>	On Demand

## What is the Benefit of this Training – What will I learn?

- a) To be able to explain the key elements required to ensure QMS & SMS compliance with all EASA and Organisational Requirements
- b) Understand the regulations which deliver the Post Holder, QMs & SMS Requirements
- c) To be able to explain the requirements for both the QA/QC and SMS systems including an understanding of the different types of audit applicable for each area together with how the QMS and SMS integrates within the overall Management System Process.
- d) Ability to focus on effective identification of root cause analysis and promotion of positive action.
- e) To be able to place a clear priority on best practice management within a strong quality assurance “compliance-based” system.
- g) Understand techniques to focus on the organisational issues including the relationship within the workplace and responsibility to address issues.

## Detailed Content / Topics - The following Subjects will be addressed

- General Introduction
- Definitions
- SMS Structure Roles & Responsibilities
- General Introduction to Safety Reporting
- The Difference between Quality & Safety Auditing what it means to the Business Area
- Understanding the Nature of Risk in the Aviation System
- To Consider How We Manage a Hazard Identification Process
- Practical Understanding of the Role of Root Cause
- Additional Practical Techniques for Determining Root Cause
- Human Factors Considerations Related to Root Cause
- Considering Aviation Safety System Performance Indicators

## Learning Objectives

- To focus on the needs of the business area owner to respond in an effective way
- To familiarize with effective audit reporting structures and processes.
- To provide for Practical activities to explore the various techniques used in root cause analysis.
- To consider methodologies to connect the root cause to the associated organization element.

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## Target Groups

Accountable Executives, Nominated Persons, Key Business Managers, Supervisors, and Trainers.

## Pre-requisites

General Awareness of the structure and functionality of the EASA Regulatory framework – Previous Auditing experience is not required.

## What do People Say about Sofema Aviation Services Training?

*"I found satisfying answers to all my questions."*  
*"The instructor demonstrated a very deep knowledge of the subject."*  
*"The length of the course fits my needs and expectations."*  
*"The content was really effective, I gained a lot of new knowledge."*  
*"The practical examples were perfectly delivered."*

## Duration

1 day – Start at 09.00 and finish at 17.00, with appropriate refreshment breaks.  
To register for this training, please email [team@sassofia.com](mailto:team@sassofia.com) or Call +359 28210806

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