

ISO 19011 – 2018 Risk Based Quality Auditing for Organisations & Competent Authorities – 2 Days

Introduction

Risk-Based Quality Auditing for EASA Competent Authorities provides an understanding of the various obligations placed on the Operator, Maintainer, Airport Authority and ATC/ANS Stakeholders to ensure compliance throughout the business.

This course is developed specifically for Postholders of EASA-approved organisations as well as Regulatory Authorities (Competent Authorities) and provides an intensive 2 days of Quality Auditing Techniques aimed at persons with some auditing experience who are looking to improve their personal auditing competence and gain insight into effective audit techniques and to gain an insight into the requirements related to Auditing compliant with ISO19011-2018.

Learn how to identify the potential for systemic failures as opposed to simple compliance-type audit findings.

Consider the fundamental responsibilities related to EASA Part OPS –regulation 965/2012 – EASA Part 145 & Part M – Regulation 1321/2014. Review the role of EASA Part 21 Design Organisation Approval Holder DOA and Production Organisation Approval Holder.

Understand the psychology and communication techniques to be employed during an audit, as well as Considering Root Causes and the need to present effective audit findings also taking into account effective post-audit support and follow-up.

Review Audit Best Practices –what works best –why & how?

Consideration will be given to developing high-quality reports, meeting professional standards and clearly communicating the need to oblige the business area owner to deliver corrective actions.

Who is the course for?

The training course is intended for aviation professionals, including Quality Managers, Compliance Managers, Auditors, and Regulatory Affairs Personnel. It is tailored for individuals aiming to grasp risk-based quality auditing methods according to ISO 19011:2018 standards, applicable to both aviation organizations and competent authorities.

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Venue	On Demand
Level	
Price	On Demand

What is the Benefit of this Training – What will I learn?

- a) Understand the various techniques for effective Competent Authority auditing across the business
- b) Learn how to identify compliance-type audit findings
- c) Develop a detailed understanding of the roles and responsibilities related both to the compliance delivery system (Quality Control – QC) and the independent compliance oversight system (Quality Assurance – QA)
- d) Understand the management of quality standards and how they may be developed within the organization
- e) Understand how to assess the effectiveness of an EASA Management System
- f) Learn the does and don'ts of Aviation Audit Best Practices –what works best –Why & How?

Detailed Content / Topics – The following Subjects will be addressed

Day 1

- Airworthiness Principles
- Compliance Monitoring Principles and Practice
- The Challenges of Effective Compliance Auditing
- How to Effectively Determine Compliance
- QMS & SMS relationship challenges and misconceptions
- The Difference Between Compliance Performance & Safety Auditing
- Practical understanding of the role of Root Cause
- Why do organisations fall short of performing Root Cause Assessment (RCA)
- Introduction to Advanced EASA Compliant Aviation Quality Audit Techniques

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Detailed Content / Topics - The following Subjects will be addressed

Day 2

- Auditing the Role of the Quality Manager and Nominated Persons –Post Holders
- Compliance Oversight Requirements related to an Operations (Reg965), Quality System
- Compliance Oversight Requirements related to an EASA Part 145, Quality System
- Compliance Oversight Requirements related to an EASA Part M, Quality System
- Compliance Oversight Requirements related to an EASA Part 21 G & J, Quality System
- Understanding the Psychology of an Aviation Auditee
- Understanding the Nature of Risk ISO 19011-2018
- Auditing Change Management across the Business
- Measuring the Effectiveness of the Quality Assurance System
- Improving Audit Performance
- Management Evaluation – How to ensure effectiveness considering the role of the Quality Assurance Function

Target groups

This course is designed to accommodate all Regulatory Auditors (Competent Authorities) compliance managers, maintenance managers and compliance auditors.

Pre-requisites

A background or understanding of Aviation Audit.

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Learning Objectives

To re-enforce a comprehensive understanding of the requirements of EASA Compliant QA & SMS systems including an understanding of the different types of audit applicable for each area.

To consider the fundamentals of a fully compliant Aviation Quality System together with the Key elements required to organize the Quality Compliance processes to ensure compliance and to deliver maximum effectiveness.

To provide a review of the various steps contained within the Regulatory Audit Oversight Process and to use effectively the five elements of an audit finding.

To prepare the delegate to undertake In-depth Industry Audits.

What do People Say about Sofema Aviation Services Training?

"The instructor used the right words to explain the material."

"The discussions among the group were very beneficial."

"The instructor showed very resourceful background and experience."

"All sections of the course were related to my field."

"Adequate answers were given to specific questions."

Duration

2 Days – To commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email team@sassofia.com or Call +359 28210806



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