

ISO Auditing Techniques for IOSA – 2 Days

Introduction

Auditing is one of the essential pillars of an aviation Quality Management System to ensure policies, processes and procedures are assessed for compliance and implemented across the organization structure.

This 2-day intensive course is based on ISO 19011:2011 – Guidelines for Auditing Management Systems, and will teach you how to audit a quality management system with an emphasis on the IATA Operational Safety Audit (IOSA) program.

The course is aimed at engaging delegates to learn various auditing techniques through case studies and role-play and will boost your knowledge and skills in auditing, and provide you with a set of best auditing practices.

Those familiar with ISO 9001, and other management system standards are also encouraged to attend, as this course focuses more so on auditing techniques, rather than training in a specific standard.

Who is the course for?

The training course is designed for aviation professionals, including Quality Managers, Auditors, Compliance Officers, and Safety Managers. It is tailored for individuals seeking to understand and apply ISO auditing techniques specific to the International Air Transport Association's (IATA) Operational Safety Audit (IOSA) program. This course is particularly beneficial for those involved in IOSA-related auditing activities and seeking to enhance their skills and knowledge in this area.

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Date	On Demand
Category	Personal Development
Venue	On Demand
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What is the Benefit of this Training – What will I learn?

- Develop a comprehensive understanding of ISO auditing techniques specifically tailored for the IOSA program.
- Acquire practical skills to effectively conduct audits aligned with IOSA requirements.
- Enhance your ability to contribute to the success of IOSA-related auditing processes.
- Strengthen your expertise in aviation safety and compliance, particularly within the context of IOSA.

Throughout this training, participants will learn the methodologies and techniques needed to conduct successful audits within the framework of the IOSA program, ensuring adherence to safety and operational standards in aviation.

Detailed Content / Topics – The following Subjects will be addressed

- Requirements and Definitions
- Auditing Principles
- Audit Behaviour and Competency
- Audit Program and Structure
- Audit Team Responsibilities
- Starting the Audit
- Objective Evidence
- The Audit Process
- Documenting Non-conformances
- Ending the Audit
- Audit Follow-up

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Target groups

This course is ideal for those already familiar with working under a management system standard and specifically aimed at:

- Quality system auditors;
- Personnel involved in managing their organisation's audit program or in leading audits of their organisation's management system;
- Auditors looking to upgrade their auditing skills;
- Personnel responsible for assisting their organisation in the IOSA program.

Pre-requisites

It is recommended that you have a working understanding of a management system standard.

Learning Objectives

Upon completion of this course, you will learn gain an understanding of:

- ISO 19011
- Process auditing and management system interfaces.
- Audit schedule, plans, objectives, and scope.
- How to manage an audit program.
- Auditing and interviewing techniques.
- Objective evidence and how to record it.
- Audit behavior, traps, and what not to say.
- Documenting non-conformances.
- Conducting audit follow-up and corrective action effectiveness.

What do People Say about Sofema Aviation Services Training?

"The instructor used the right words to explain the material."

"The discussions among the group were very beneficial."

"The instructor showed very resourceful background and experience."

"All sections of the course were related to my field."

"Adequate answers were given to specific questions."

Duration

2 Days - To commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

To register for this training, please email team@sassofia.com or Call +359 28210806

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