

# Potential Risk Consideration Elements for EASA Part 145 Safety Management System

Sofema Aviation Services (SAS) <u>www.sassofia.com</u> identifies key elements suitable for consideration when building an EASA Part 145 Risk Register.

## **Management Considerations**

- Limited or lack of management commitment
- Management do not demonstrate support for the activity
- Lack of or incomplete description of roles, accountabilities and responsibilities
- Limited or lack of resource availability or planning, including staffing
- Lack of or ineffective policies
- Incorrect or incomplete procedures including instructions
- Lack of or poor management and labor relationships
- Lack of or ineffective organizational structure
- Poor organizational safety culture
- Lack of or ineffective safety management processes (including risk management, safety assurance, auditing, training and resource allocation)
- Lack or ineffective audit procedures
- Lack of or limited resource allocation
- Incorrect or incomplete or lack of training and knowledge transfer. (Note: Training should reflect the needs of the organization.(Accidents have shown that inadequate training is a hazard and may even lead to accidents.)
- Unofficial organizational structures Note: These structures may be of a benefit but also may lead to a hazard.
- Growth, strikes, recession or organizational financial distress Mergers or acquisition
- Changes, upgrades or new tools, equipment, processes or facilities
- Incorrect or ineffective shift/crew member change over procedures
- Changes or turnover in management or employees
- Informal processes (Standard Operating Procedures)
- Lack of or poor or inappropriate materials/equipment acquisition decisions
- Lack of, poor staffing recruitment/assignment (Note: Staff should be hired or assigned according to organizational needs but also according to their skills,
- Qualifications and abilities. An employee with the wrong skill set can be a hazard. This includes management.

# **Related to Documentation Process and Procedures**

- Incorrect, poor or lack of internal and external communication including language barriers
- Lack of, incorrect or incomplete manuals, or operating procedures (including maintenance)
- Lack of, incorrect or incomplete employee duty descriptions
- Lack of, incorrect, incomplete or complicated document update processes
- Lack of, incorrect or incomplete reports and records



• Lack of, incorrect or incomplete control of necessary documents for personnel (licenses, ratings, and certificates)

# **Related to Human Circumstances**

- Heart attack, Stroke, Kidney stone, Seizure
- Nausea, Diarrhea, Carbon monoxide, Medication, Fatigue
- Influenza, Upper Respiratory Tract Infection (TI), Urinary TI
- Color vision, Visual field limitations, Mobility limitations, Colostomy bag, Hearing loss
- Fatigue (lack of sleep), Alcohol and substance abuse, Medications, Complacency
- Financial, Birth of child, Divorce, Bereavement, Challenging timelines, Inadequate resources
- Inflight turbulence cabin crew injury, injury caused to personnel during ground aircraft operations or luggage handling
- Jet lag, Paint shop, Solvents, Chemical/Biological exposures, Noise, Vibrations, Distractions
- Human factors related to design, manufacturing, maintenance and operations.
- Over saturation of digital information

## **Related to Maintenance**

- Lack of or poor airworthiness verification
- Lack of or poor verification of equipment and instruments necessary to a particular flight or operation
- Poor fueling processes
- Lack of or poor aircraft dispatch or release
- Lack of or poor maintenance release
- Lack of, or poor communication (ATC, ramp, maintenance, flight Ops, cabin, dispatch, etc)
- Language barriers (Multiple languages)
- Poor HVAC (heating, ventilation, and air conditioning)
- Noisy work environment
- Lack of, or poor Lighting
- Poor facilities (inadequate space, equipment or infrastructure)
- Lack of, or poor maintenance release
- Lack of, or poor maintenance programs (Including imprecise maintenance data or transcription errors when creating job-cards)
- SUPS (Suspected Unapproved Parts)
- Maintenance movement of aircraft/run-ups
- Lack of, or poor communication
- Language barriers in maintenance teams (Multiple languages)
- Poor control of outsourced maintenance (any maintenance completed outside the maintenance facility or organization including third party maintenance)
- Lack of or, inappropriate specialized processes (including NDT, plating, welding, composite repairs etc...)
- Lack of or, improper Airworthiness Directive Control



• Ineffective or lack of procedures to ensure materials, parts, or assemblies are worked or fabricated through a series of precisely controlled steps, and that undergo heat-treating, brazing, welding, and processing of composite materials). physical, chemical, or metallurgical

- Lack of or, inadequate reliability program
- Lack of, or poor tool accountability (Including traceability or registration)
- Lack of or unsafe or unreliable equipment, tools, and safety equipment;
- Inappropriate layout of controls or displays
- Mis-calibrated tools
- Inappropriate or incorrect use of tools for the task
- Lack of, or inadequate instructions for equipment, tools, and safety equipment
- Complex design (Difficult fault isolation, multiple similar connections, etc)
- Inaccessible component/area
- Aircraft configuration variability (Similar parts on different models)

# Next Steps

Sofema Aviation Services (<u>www.sassofia.com</u>) and Sofema Online (<u>www.sofemaonline.com</u>) provide training & consultancy related to EASA SMS Compliance – please email <u>team@sassofia.com</u> for further information.