

Risk Register Development - Examples of Criteria for Consideration

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Business Area or Element to Review

Management Considerations

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1	Limited or lack of management commitment – Management do not demonstrate support for the activity
2	Lack of or incomplete description of roles, accountabilities and responsibilities
3	Limited or lack of resource availability or planning, including staffing
4	Lack of or ineffective policies
5	Incorrect or incomplete procedures including instructions
6	Lack of or poor management and labor relationships
7	Lack of or ineffective organizational structure
8	Poor organizational safety culture
9	Lack of or ineffective safety management processes (including risk management, safety assurance, auditing, training and resource allocation)
10	Lack or ineffective audit procedures
11	Lack of or limited resource allocation
12	Incorrect or incomplete or lack of training and knowledge transfer. (Note: Training should reflect the needs of the organization. (Accidents have shown that inadequate training is a hazard and may even lead to accidents.)
13	Unofficial organizational structures Note: These structures may be of a benefit but also may lead to a hazard.
14	Growth, strikes, recession or organizational financial distress Mergers or acquisition
15	Changes, upgrades or new tools, equipment, processes or facilities
16	Incorrect or ineffective shift/crew member change over procedures
17	Changes or turnover in management or employees

Informal processes (Standard Operating Procedures)



- 19 Lack of or poor or inappropriate materials/equipment acquisition decisions
- Lack of, poor staffing recruitment/assignment (Note: Staff should be hired or assigned according to organizational needs but also according to their skills, qualifications and abilities. An employee with the wrong skill set can be a hazard. This includes management.

Related to Documentation Process and Procedures

- 21 Incorrect, poor or lack of internal and external communication including language barriers
- 22 Lack of, incorrect or incomplete manuals, or operating procedures (including maintenance)
- 23 Lack of, incorrect or incomplete employee duty descriptions
- Lack of, incorrect, incomplete or complicated document update processes
- 25 Lack of, incorrect or incomplete reports and records
- Lack of, incorrect or incomplete control of necessary documents for personnel (licenses, ratings, and certificates)

Related to Human Circumstances

- 27 Heart attack, Stroke, Kidney stone, Seizure
- Nausea, Diarrhea, Carbon monoxide, Medication, Fatigue
- 29 Influenza, Upper Respiratory Tract Infection (TI), Urinary TI
- 30 Color vision, Visual field limitations, Mobility limitations, Colostomy bag, Hearing loss
- 31 Fatigue (lack of sleep), Alcohol and substance abuse, Medications, Complacency
- 32 Financial, Birth of child, Divorce, Bereavement, Challenging timelines, Inadequate resources
- Inflight turbulence cabin crew injury, injury caused to personnel during ground aircraft operations or luggage handling
- 34 Jet lag, Paint shop, Solvents, Chemical/Biological exposures, Noise, Vibrations, Distractions
- 35 Human factors related to design, manufacturing, maintenance and operations.
- 36 Over saturation of digital information

Related to Flight Operations & Maintenance

- 37 Lack of or poor airworthiness verification
- Lack of or poor verification of equipment and instruments necessary to a particular flight or operation
- 39 Lack of, incorrect or incomplete aircraft performance limitations verification



40	Lack of, incorrect or incomplete flight planning
41	Poor fueling processes
42	Lack of or poor aircraft dispatch or release
43	Lack of or poor maintenance release
44	Incorrect cargo loading and distribution
45	Improper or unauthorized hazardous materials carriage
46	Poor cargo and baggage stowage
47	Incorrect information on cargo or baggage loaded
48	Improper stowage of carry-on baggage
49	Improper weight and balance calculations
50	Use of obsolete documents
51	Absence of or incorrect flight and cabin crew manuals or charts on board
52	Improper response to flight route changes
53	Lack of, or poor crew resource management
54	Lack of or poor flight following
55	Improper execution of procedures in all flight phases
56	(including taxiing and parking)
57	Inadequate or complicated procedures
58	Equipment and instruments necessary for a particular flight or operation not available or malfunctioning
59	Lack of, or poor communication (ATC, ramp, maintenance, flight Ops, cabin, dispatch, etc.)
60	Language barriers (Multiple languages)
61	Poor HVAC (heating, ventilation, and air conditioning)
62	Noisy work environment
63	Lack of, or poor Lighting
64	Poor facilities (inadequate space, equipment or infrastructure)
65	Lack of, or poor maintenance release



66	Lack of, or poor maintenance programs (Including imprecise maintenance data or transcription errors when creating job-cards)
67	SUPS (Suspected Unapproved Parts)
68	Maintenance movement of aircraft/run-ups
69	Lack of, or poor communication (ATC, ramp, flight Ops, cabin, dispatch, etc.)
70	Language barriers in maintenance teams (Multiple languages)