



Letter of Recommendation for Sofema Aviation Services

To whom it may concern,

For several years, we have been actively and efficiently partnering with Sofema Aviation Services on initial and recurrent training for SkyUp operational staff and management development.

Our team completed the following courses:

EASA Part CAMO Safety (SMS) & Human Factor (HF) Training (Initial) with VO
Human Factors in Aviation Maintenance (HF) - Recurrent with VO
Fuel Tank Safety (FTS)
EWIS for Target Groups (3 to 6 with VO, 5 and 6 with VO)
Reliability Programs for Part CAMO Maintenance Planning and Reliability Engineers
Part 145 Foundation with VO
EASA Part CAMO Regulatory Obligations with VO
Safety Management Systems for EU 1178/2011 & EU 965/2012
Part M Effective Mar 2020 - For Large Aircraft with VO
Aircraft Ground De-icing / Anti-icing Flight Crew Inspection and Assessment

Sofema's platform is designed for training and is user-friendly. We were provided with all the necessary instructions for navigation. Administrative support is always professional, client-oriented, and prompt.

Our delegates shared their feedback: all courses have good audio & video quality, information is provided at a proper pace with clear instructions; organization of the courses is on high level; all materials & presentation are insightful and practical. Our recommendation for further development is to add more practical examples to the material (especially in the Anti-icing course) and individual tasks (for example, for different weather conditions).

We highly recommend Sofema Aviation Services as a professional aviation training organization wishing our partners further success, growth and development!

Sincerely yours,

SkyUp airlines corporate university

In Mārupes region
15.11.2023
Nr. 1.1-201/2023

Subject: Letter of Recommendation for Sofema Aviation Services

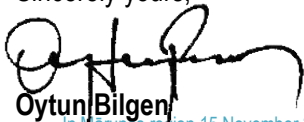
To Whom It May Concern,

For the past two years, we have engaged with Sofema Aviation Services for training within the framework of our Group Management system, spanning three distinct AOCs. This collaboration encompasses both initial and recurrent training across operational and technical domains.

Sofema Aviation Services has consistently exhibited effective management in handling training requests, client interactions, and ensuring system reliability. Whether utilizing their online training modules or opting for in-class solutions which may also be conducted in virtual classrooms, we have found their approach to class preparation, training delivery, and post-class follow-up to be highly satisfactory.

Our positive experiences thus far lead us to contemplate continued engagement with Sofema Aviation Services in the upcoming years. We confidently recommend their services to Airline Operators seeking comprehensive training solutions provided by Sofema Aviation Services.

Sincerely yours,



Oytun Bilgen
In Mārupes region 15 November 2023
Compliance Monitoring Manager

February 15th, 2023

To whom it may concern

We are pleased to confirm that SOFEMA AVIATION SERVICES provides RAS Technic various training courses via distance learning.

Such trainings include:

1. Human Factors
2. Fuel Tank Safety
3. EWIS 1&2
4. EASA 145 Essentials
5. EASA Part 145 Logistics Foundation
6. EASA Part 145/Part 147 Supervisor & Assessor Training Skills Development
7. SMS


We are very pleased to recommend SOFEMA as a professional training provider to any organization requiring aviation training. All staff enrolled in training on the platform were very satisfied with the quality of the presentation material and the structured information received.

It's always a pleasure to work with the SAS team as they are very prompt in accommodating any request received.

Sincerely,

Florin Necula

Accountable Manager





Date: 03rd March 2020

To Whom it May Concern

We are delighted to confirm that Sofema Aviation Services through its office and trainers have delivered the following EASA courses to our employees in our HQ which is located in the Kingdom of Bahrain.

No.	Course Name	Dates	No. of Participant
1	Maintenance Error Decision Aid (MEDA)	29 to 31 January 2019	9
2	Maintenance Error Decision Aid (MEDA)	02 to 04 February 2019	16
3	Quality Assurance Auditing Introduction	01 to 03 September 2019	5
4	Stores Incoming Inspection	04 to 06 September 2019	6
5	Electrostatic Sensitive Device Handling	07 September 2019	4

The attendees of the aforesaid courses have very much benefited from the courses and they were satisfied with the contents, trainer knowledge and delivery style.

We use Sofema Aviation Services occasionally to deliver the required regulatory courses in our company and we are pleased to recommend them to any organization that they require an Aviation Training.

Thanks and Regards,



Khalid Al-Bastaki
Senior Manager Learning & Development
Bahrain Airport Services
P.O.Box: 22285 - Kingdom of Bahrain
Office: +973 17321718
Mobile: +973 39776644
Fax: +973 17339201
E-Mail: khalid.albastaki@bas.com.bh





هليكوبتر الخليج
GULF HELICOPTERS

CEO/L/057/2018
22nd July 2018

To Whomsoever It May Concern

Sofema Aviation Services (SAS) has delivered in Gulf Helicopters' Training Academy various regulatory training courses for our post-holders and other staff.

Gulf Helicopters is pleased with SAS as a professional training provider and we are happy to recommend Sofema to any organisation for aviation training courses.

Below courses were conducted during the period of 1st July to 10th July 2018 at our premises:

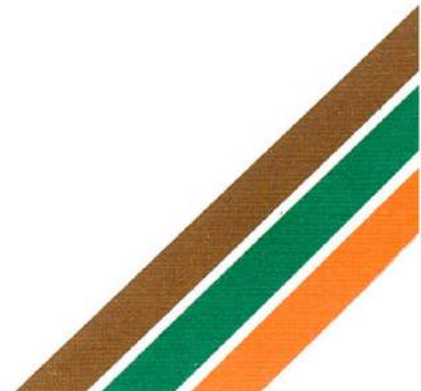
1. Accountable Manager and Post Holder (Nominated Persons) Regulatory Obligations combined OPS, ATO & Maintenance – Essentials.
2. CAMO Post Holder (Nominated Persons) Regulatory Obligations.
3. EASA Part M Essentials.
4. EASA Part 145 Essentials.
5. EASA Compliant Aviation Quality Assurance & Root Cause Assessment NAA Senior & Lead Auditor Review Course.
6. Safety Management Systems Risk Monitoring and Safety Performance Overview and Recurrent.
7. EC Regulation 965/2012 – Essentials.
8. Fatigue Risk Management Systems Regulatory Obligations.

Best regards,



Mohamed Al Hilal
Actg. Chief Executive Officer

<http://ghcmossapp/CEO/Letters/Letters18/057-2018-SAS - Letter of Reference.docx>





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e-mail: info@swt.az
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Baku,
18 July 2017
Ref # 016

To whom it may concern

Subject: Letter of recommendation for SOFEMA Aviation Services

“Silk Way Technics” requested Sofema Aviation Services to provide various regulatory trainings which include Aviation Quality Assurance Best Practice Overview & Recurrent, FAA 14 CFR Part 145 (FAR-145), Stores Incoming Inspection in house, EASA Part 147 & Part 66 Regulatory Training and Development of MTOE.

Silk Way Technics is very pleased with the services received and highly recommends Sofema Aviation Services to any organization that requires aviation training.

It was pleasure working with you and looking forward to our further cooperation.

Managing Director

Emin Safarov





4 Jul 2017

Subject: Letter of recommendation to Sofema Aviation Services

To Whom It May Concern,

We have been working with Sofema Aviation Services from the beginning of airline setup to now and it is my pleasure to recommend Sofema Aviation Services as a professional training provider who always delivers effective learning for Engineering and Maintenance knowledge on time and to an EASA standard as well as Myanmar DCA.

As Manager Engineer Training, I would like to highlight the importance of ongoing training of aviation specialists as it is a valuable way how to develop and maintain existing employees' skills.

The training courses from Sofema Aviation Services are available to study online as well as on site as per request. Online learning provides increased learning opportunities in a more time and cost efficient way, but still you have access to well organize and structured professional training programs that meet current and future skills needs and requirements of aviation field.

I would recommend this company to anyone organizing training courses in the field of aviation and we also have plan to using Sofema Aviation Services in the future.

Please do not hesitate to contact me if you need any further assistance or information.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Htoo Htoo Zaw", enclosed in a rectangular box.

Htoo Htoo Zaw

Manager Engineer Training

Quality Assurance Department

FMI Air Ltd.

Subject: The letter of recommendation for Sofema Aviation Services (SAS)

To Whom it may concern

I am pleased to confirm that Sofema Aviation Services provided a training course on EASA Compliant Aviation Quality Assurance Senior and Lead Auditor from 30th April to 4th May 2017 at Avenue Hotel in Dubai.

Total of 4 delegates attended in the training course and its quality has been found acceptable especially in covering the specific needs submitted in the Pre-Course Questionnaire Form.

On behalf of the 4 delegates, I comfortably echo their sentiments when I say that Mr. Bentley is a committed instructor with genuine communication skills and a clear passion for Aviation safety.

I highly recommend Sofema Aviation services and Mr. Bentley for any regulatory training as we continue to keep the relationship with Sofema Aviation Services as the preferred training provider.

Sincerely yours,

Tehran – 01/July/2017

Behrouz Amin

Safety & Quality Assurance Manager





30 March, 2017

Subject: Letter of recommendation of Sofema Aviation Services

To Whom it May Concern,

We have been working with Sofema Aviation Services for many years now and it is my pleasure to recommend Sofema Aviation Services as a professional training provider who always delivers effective learning for specific and desired knowledge on time and to standard.

As HR Manager, I would like to highlight the importance of ongoing training of aviation specialists as it is a valuable way how to develop and maintain existing employees' skills.

The training courses from Sofema Aviation Services are available to study around the world and from home or office via distance learning. In the business and commercial environment, distance learning provides increased learning opportunities in a more time and cost efficient way, but still you have access to well organized and structured professional training programs that meet current and future skills needs and requirements of aviation field.

I would have no hesitation in using Sofema Aviation Services in the future and I would recommend this company to anyone organizing training courses in the field of aviation.

If I can be of any further assistance, or provide you with any further information, please do not hesitate to contact me.

Yours sincerely,


Alexander Pestov
HR Manager

TECHNICAL DEPARTMENT
March 20, 2017

TO WHOM IT MAY CONCERN

We are pleased to confirm that SOFEMA AVIATION SERVICES provided to TAROM in the past years various training courses at TAROM premises in Otopeni/Romania or at SOFEMA AVIATION SERVICES premises in Sofia/Bulgaria.

Such trainings include:

- Continuous Airworthiness Management for Airworthiness Review Staff (Large Aircraft)
- Human Factors in Aviation Maintenance – Train the Trainer
- EASA OPS - COMMISSION REGULATION (EU) No 965/2012 of 5 October 2012 laying down technical requirements and administrative procedures related to air operations pursuant to Regulation (EC) No 216/2008 of the European Parliament and of the Council.

All the delegates attending the courses are all very satisfied of the excellent quality and presentation of the material, having very good reviews and feedback about the trainings. Special attention is paid by SOFEMA AVIATION SERVICES on client's expectation for a particular course, as the presentation is always effective and focused on the client's needs.

We are very pleased to recommend SOFEMA AVIATION SERVICES to any organization requiring aviation training.

Special thanks to Steve BENTLEY, whose vast knowledge and experience contributed to the success of the courses.

Sincerely,

Florin NECULA
Technical Director





ALAFCO AVIATION LEASE AND FINANCE CO. KSCP

شركة الافكو لتمويل شراء وتأجير الطائرات شركة

السجل التجاري: 80745 - رأس المال: 81,876,014.800 د.ك.

21st July 2016

To whom it may concern,

I am pleased to confirm that Sofema Aviation Services provided us a training on EASA Part M Maintenance Planning Fundamental through its Trainer Mr. Steven Bentley, from 15/11 – 19/11/15 at our premises in Kuwait.

Sofema Aviation Services coordination and training quality were found to be acceptable level and pleased to recommend them to any organization required an Aviation Training.

RAED ALROUMI

V.P. ENGINEERING

Date: 1 July 2016

Subject: Letter of Recommendation for Sofema Aviation Services (SAS)

To whom it may concern,

MJets team members have undertaken several training courses from Sofema Aviation Services (SAS) in the past year. Such training has included both public scheduled and customized private courses to include:

- EASA Part M
- EASA Part 145
- SMS Essentials
- SMS Hazard Identification & Risk Management Strategies
- Logistics & Stores Inspection Procedures
- Airworthiness Maintenance Planning
- Maintenance Production Planning
- Airworthiness Reliability Systems
- Quality Auditing – Reporting & Root Cause Analysis
- Developing an EASA Compliant Flight Data Monitoring Program
- Aviation Maintenance Instructor – Developing Effective Techniques

In every course, SAS has provided relevant and effective training beneficial to continuous improvement efforts and done so in a professional manner.

For these reasons, MJets highly recommends training services from Sofema Aviation Services (SAS) as we will continue to do so ourselves.

Sincerely,



Harold Stoddard
Director of Quality & Safety
MJets Limited

MJETS
บริษัท เอ็มเจ็ท จำกัด
MJETS LIMITED



PT. AERO NUSANTARA INDONESIA

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Phone : (62-21) 5206950 Fax : (62-21) 5704645

Operation Office : Hanggar Balai Kalibrasi Jl. Raya STPI Curug, Legok Tangerang 15820 - INDONESIA
Phone : (62-21) 5462203-08 Fax : (62-21) 5474499

TO WHOM IT MAY CONCERN

PT. AERO NUSANTARA INDONESIA is pleased to confirm that as a new client of SOFEMA Aviation Service, would like to thanks and to express complete satisfaction to SOFEMA Aviation Services and to Mr. Steven Bentley personally for the professionalism in teaching.

We nominated 39 delegates for the following trainings:

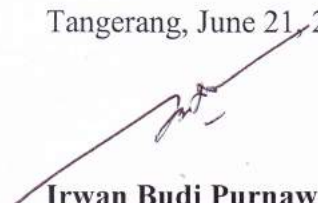
1. EASA Part M Essentials – 1 Day
2. EASA Part M Maintenance Planning Essentials - 1 Day
3. EASA Part 145 Essentials – 1 Day
4. EASA Part 145 Aviation Production Planning Essentials – 1 Day
5. Logistics & Stores Inspection Procedures EASA Essentials – 1 Day
6. Aircraft Reliability Systems Essentials – 1 Day
7. Aviation Quality Auditing Essentials Overview – 1 Day
8. Quality Auditing Reporting & Root Cause Analysis Essentials – 1 Day
9. Safety Management Systems Overview and Recurrent – 1 Day

All the courses were organized and conducted in the period of May 24 - June 3, 2016 in ALLIUM Hotel – Jakarta, INDONESIA.

We are very pleased with the services received and would like to recommend Mr. Steven Bentley and SOFEMA Aviation Services to our partners organizations and airlines seeking to receive qualitative and comprehensive training services.

It was pleasure working with you and we are looking forward to our further cooperation.

Tangerang, June 21, 2016


Irwan Budi Purnawan
Vice President Aircraft Maintenance

PT. Aero Nusantara Indonesia
Phone: (62-21) 5462204/8
Fax: (62-21) 5462209
e-mail: irwanbp@ani.co.id
Website: www.ani.co.id



Bucharest, June 21, 2016

TO WHOM IT MAY CONCERN

I am pleased to confirm that SOFEMA AVIATION SERVICES is approved by REGIONAL AIR SUPORT and accepted by Romanian Civil Aeronautic Authority to deliver the following training on our behalf:

EASA Part M Subpart G – 2 days
EASA Part M Subpart F – 2 days
EASA Part M Subpart I – 1 day
EASA Part 145 – 2 days
EASA Part 21 Review for CAMO Staff – 1 Day
EASA Part 21 Subpart G – 2 Days
EASA Part 21 Subpart G & J Regulatory Framework – Essentials – 2 Days
EASA Part 21 Subpart G & J Regulatory Framework – 3 Days
Human Factors Initial – 2 days
Human Factors Recurrent – 1 day
Human Factors Train the Trainer – 2 days
Ramp Safety – 1 day
Ramp Safety Train the Trainer – 2 days
Safety Management Systems and Quality Managers – 3 days
Safety Management Systems for Accountable Managers and Post Holders – 1 day
Fuel Tank Safety – 1 day
EWIS for Groups 1 & 2 – 3 days
EWIS for Groups 3 to 8 – 1 day
Quality Auditing – 2 days
Setting up and Managing a Quality System - 1 day
Stores Inspection and Procedures – 2 days
Maintenance Programs – 5 days
Emergency Procedures Regulatory Requirements – 1 day
SMS Risk Assessment Workshop – 1 day
SMS Implementation Workshop – 2 days

Sincerely Yours,

Dorin IVASCU
Administrator

June 21, 2016

1 July 2016

Your Reference: LoR

To Whom It May Concern,

Subject: Letter of Recommendation for SOFEMA Aviation Services.

SOFEMA Aviation Services were contacted to provide EASA Part 145 Regulatory Training to 15 delegates of Saab Grintek Defence, including the Accountable Manager.

This Training was delivered by Mr Steve Bentley over a period of 2 days. The vast aviation experience and knowledgeable contribution of Mr Bentley was clearly evident in the excellent quality of the presentation material and the extent to which he maintained focus on the specific needs and applicability to our organization and the training delegates.

On behalf of all the delegates and specifically the Accountable Manager, I comfortably echo their sentiments when I say that Mr Bentley is an exemplary Instructor with genuine communication skills and a clear passion for Aviation Safety.

I highly recommend SOFEMA Aviation Services and Mr Steve Bentley for any regulatory training that an organization seeks, as we continue to maintain a relationship with SOFEMA Aviation Services as our preferred Training Provider.

Yours Faithfully,



Sumanth Singh
Vice President and Head of Quality, Configuration & Operational Excellence
For and on behalf of Saab Grintek Defence (Pty) Ltd

Saab Grintek Defence (Pty) Ltd

Postal address	Visiting address	Telephone	Registered office	Registered No
P.O. Box 8492	185 Witch-Hazel Avenue	+27 12 672 6000	185 Witch-Hazel Avenue	Saab Grintek Defence (Pty) Ltd
Centurion, 0046	Highveld Technopark	Fax	Highveld Technopark	1998/019043/07
Republic of South Africa	Centurion	+27 12 672 6222	Centurion	www.saabgroup.com

Directors: BM Johansson* (Chairperson), TC Raman (President and CEO), K Abdulla, CR Ah Sing, LJ Brännström (Alternate Director)*, MH Lewis-Olsson*
Secretary: WA Snyman

* Swedish

Изм. № 22 / 27.05.2016 г.

To whom it may concern,

I am pleased to confirm that Sofema aviation services through its office and trainers provided an EASA Part 21 Review for CAMO Staff training on 27th January 2016 in Sofia, Bulgaria.

A total of 6 delegates from our company attended the training and we are all very satisfied with the delivered course.

All aspects initially agreed were covered in details.

We use Sofema Aviation Services occasionally for delivery of regulatory courses in our company and we are happy to recommend them to any organization required an Aviation Training.

Sofia, 27.05.2016



Belcho Stoyanov

Compliance Monitoring & Quality Manager

Aviostart

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Mob.: +359 899 901 145

E-mail: aviostart_ops@abv.bg

Web: www.aviostart-bg.com



No: ASL/15/730

Date: 01.09.2015.

Mr. Steven Bentley
SOFEMA Aviation Services

Subject: Letter of recommendation for SAS

Air SERBIA had requested Sofema Aviation Services to provide various regulatory trainings which include Safety Management System, Investigation Training and Safety Management System Train the Trainer Course.

Air SERBIA is very pleased with the services received and highly recommends Mr. Steven Bentley and Sofema Aviation Services to any organization that requires aviation training.

It was pleasure working with you and looking forward to our further cooperation.

Best regards,

Roy Crookendale (Omar)

Director of Safety and Compliance



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Safety@airserbia.com

Joint-Stock Company for Air Traffic – Air SERBIA Belgrade, Jurija Gagarina 12
Belgrade, Serbia * Tax ID No. 100001765 * Registration No. BD 116130/2013 *
Account No. 205-3834-32, Komercijalna Banka a.d. Belgrade

airserbia.com



TO WHOM IT MAY CONCERN

Wizz Air Hungary Ltd had requested Sofema Aviation Services to provide training for the staff in Continuing Airworthiness Management Organization.

The training course on

EASA Basic Regulation & Introduction to Air Operations, Management System Requirements Regulation 965/2012, SMS and Compliance in an AOC-CAMO, Part M & Ops Interface, Part ORO, Part CAT & Part SPA. Aircraft Import/Export Considerations was customized to cover all the required aspects. The training material was of excellent quality and the presentation was effective and focused. Instructor Mr. Steven Bentley's vast aviation experience and knowledge contributed to the success of the training for 30 people. All participants gave a good reviews and feedback about the training.

Wizz Air Hungary Ltd. is very pleased with the services received and would recommend Sofema Aviation Services to any organization that requires aviation training.

Signed by: _____

Name: Gusztáv Szegedy

Title: Maintenance Quality Manager

Date: 20th January 2015



Date:19th December2014

TO WHOM IT MAY CONCERN

Bluedart Aviation Limited had requested Sofema Aviation Services to provide training for the staff in Technical services, Reliability, Planning, Materials & stores departments.

The Training courses were customized to cover all the required aspects. The training Material was of excellent quality and all presentations were effective and focused. Instructor Mr. Steve Bentley's vast aviation experience and knowledge contributed to the success of these training. All participants gave good reviews.

Bluedart Aviation Limited is very pleased with the services received and would recommend sofema aviation services to any organization that requires aviation training.

Best Regards

A handwritten signature in blue ink, appearing to read "Charles".

(CHARLES.R.P.)

FLEET MAINTENANCE MANAGER



**SAA Technical (Proprietary) Limited
Technical Training**

Mr. Lenn Jackson
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South African Airways Technical
Jones Road
Kempton Park
Private Bag X12
OR Tambo International Airport
1627
Tel: 27 11 978-9007
Cell: 27 81 030 0860
Fax: 27 11 978-5950
Email: Lennjackson@flysaa.com

2014/10/13

To whom it may concern:

Subject: Letter of recommendation for SAS training.

I recently had the opportunity to attend a Quality Auditing Reporting and Root Cause Analysis training intervention provided by SOFEMA Aviation Services. The training was presented by Mr Steve Bentley, MD of SOFEMA at our local facility in Johannesburg.

I found the process of acquiring this training on behalf of SAAT to be very professional through the stages of quotation, procurement, scheduling, delivery and the administrative follow up.

The training was thought provoking and substantiated by valid industry references. The material was systematically covered while maintaining a balanced pace, which allowed the trainees to assimilate the acquired knowledge.

More importantly, it equipped the trainees to analyse and identify the root cause of the issue during Quality Auditing Reporting.

I can confidently recommend this training facility for Quality Auditing Reporting and Root Cause Analysis training.

Regards

A handwritten signature in black ink, appearing to read "Lenn Jackson".

Lenn Jackson
Manager Maintenance Training

Directors

Y Kwinana*, MM Zwane (Chief Executive Officer), SS Zulu (Chief Financial Officer)

***Non Executive**

Company Secretary – Sandile Dlamini

SAA Technical SOC Ltd

Reg. No. 1999/024058/07

STAR ALLIANCE The Star Alliance logo, consisting of five stylized stars arranged in a circle.

Sharjah, 7th October 2014

Mr. Steve Bentley

SOFEMA Aviation Services
1592 Sofia, PO Box 5
Bulgaria

Dear Steve,

This is to compliment you and SOFEMA Aviation Services for the high level training you've provided to Air Arabia.

Through the *Human Factors Train-the-trainer*, the *MEMS* training, the online courses (*EWIS, FTS and ESDS*) and the recent *EWIS Practical Training Techniques* specifically designed and developed for Air Arabia, I've had the opportunity to appreciate your high quality services, quick response, ability to identify the training needs and customize solutions and flexibility in delivering the service itself.

All the above, added to the high value of training content, the engaging teaching style and the enthusiastic feedback from the participants makes me strongly recommend SOFEMA Aviation Services as training provider.

Once again, thank you for the excellent service.

Yours truly,



Concetta Di Cesare
Air Arabia PJSC
Manager Technical Training and Standards



24 September 2014

Mr. Steven Bentley
SOFEMA Aviation Services

Dear Steven,

With this letter I want to express my appreciation to you for the customized training you have organized for my staff in Emirates Engineering Planning & IT Systems.

One and a half year ago, we started the journey together with Sofema in identifying the training needs for all my planning staff. We initially started with one training course for all staff but concluded quickly that there was a need for a basic and advanced training courses.

The new training set up was implemented a year ago and last week you conducted the second session of the same within my department. The training manuals were of excellent quality and all participants gave very good reviews on these training.

Your ability to quickly customize your training to the specific needs for Emirates has resulted in a training program which is unique for my planning staff and which makes them better skilled in doing their day to day work.

We are looking now to enhance the training to other fields within EK Engineering.
I thank you very much in helping us with the training of my staff.

Kind Regards,

Dolf Beltz
Vice President - Engineering Planning & IT Systems



The International Airline of the United Arab Emirates

الخطوط الجوية الدولية لـ دولة الإمارات العربية المتحدة

Emirates Engineering
P.O. Box 686, Dubai, United Arab Emirates
Telephone: (9714) 2181000
Facsimile: (9714) 2991299

الهندسة الإمارات
ص.ب. ٦٨٦، دبي، الإمارات العربية المتحدة
هاتف: (٩٧١٤) ٢١٨١٠٠٠
فاكس: (٩٧١٤) ٢٩٩١٢٩٩





Aircraft Maintenance & Design Organization

Belgrade,
January 23rd 2014

To Whom It May Concern:

We are pleased to confirm that Mr. Steven Bentley from Sofema Aviation Services recently conducted various regulatory trainings at Jat Tehnika, Belgrade Serbia, which includes EASA Part 66, Part 145 and Safety Management System and Risk assessment.

The courses were prepared to cover all the required aspects. Also presentations by Mr. Bentley were effective, focused and well discussed with participants.

We are very satisfied with delivered training and we highly recommend Mr. Steven Bentley and Sofema Aviation Services to any organization that requires training related to aviation.

Sincerely,

Dorica Vinčić
Jat Tehnika Safety Manager

Antonela Bilek-Marković
Jat Tehnika Quality Assurance Bureau Manager

TO WHOM IT MAY CONCERN:**RECOMMENDATION LETTER****SOFEMA AVIATION SERVICES**

Volga Dnepr Gulf confirms a support agreement from January 2013 with Sofema Aviation Services for the delivery of regulatory trainings in support of the new Volga Dnepr maintenance facility at Sharjah airport.

Volga Dnepr operates a maintenance facility with capacity of 22.000 SQ. MT capacity to accommodate up to six narrow-body aircraft, 2 - Boeing 747s or 2 - An-124-100s at the same time.

To date Sofema Aviation Services have delivered the following trainings for Volga Dnepr staff.

- EASA Part 145 with CAR Differences, 2 Days
- Managing Organisational Competence in a 145 Environment 1 Day
- SMS for Accountable Managers and Postholders 1 Day
- SMS Train the Trainer, 2 Days
- Human Factors Recurrent 1 Day (English and Russian)
- Human Factors Initial 2 Days (English and Russian)
- Fuel Tank Safety Initial 1 Day
- Stores inspection and logistics Recurrent 1 Day
- Stores inspection and logistics Initial 2 Days
- EWIS Initial 2 Days
- GCAA Air Legislation Recurrent 1 Day
- GCAA Air Leg Basic 2 Days
- Train the Trainer in Maintenance Environment 1 Day
- Production Planning 1 Day
- Aviation Quality & Safety Auditing & Risk Assessment Train the Trainer, 2 Days

The service and support provided by Sofema Aviation Services is to a high standard and we are very pleased with the standards and competence of the SAS instructors.

Atanas Stankov
Best Regards



Quality Assurance manager
Volga-Dnepr Gulf (UAE) FZC
SAIF Zone, block F4-11
P.O. Box 8353, Sharjah – UAE

Mob: +971 5061181394
Tel.: +971 6 5578805
E-mail: a.stankov@vdgulf.com

JDXB/QA/98/11/12

06 November, 2012

TO WHOM IT MAY CONCERN

We are pleased to confirm that Mr. Steve Bentley had conducted various regulatory and continuation trainings at Jet Aviation Dubai which includes EASA Part 145, Part M, EWIS, Fuel Tank Safety, HF, Safety Management Systems and Risk Assessment etc.

The course contents were formulated in a comprehensive manner covering all the required aspects. The presentations and course materials were concise and well researched and delivery of the trainings very effective and focused. The trainings ensured involvement/participation from the attendees and Steve's vast knowledge and experience contributed positively to the success of the activity.

We are very satisfied with the trainings that our employees received and have no hesitation to recommend Mr. Steve Bentley and Sofema Aviation Services to any organisation seeking regulatory and continuation trainings.

Yours Sincerely,



Wajahat Ali Khan
Director – Quality and Safety Assurance

ST Aerospace Solutions

ST Aerospace Solutions (Europe) A/S
Amager Strandvej 392
2770 Kastrup
Denmark
Tel: (45) 3232 xxxx
Fax: (45) 3232 xxxx
www.staseu.com
(Regn. No.: 28501048)

March 21, 2012

To whom it may concern,

ST. Aerospace Solutions Europe A/S had initiated contact with SOFEMA Aviation Services, for them to conduct a Train the Trainer course within Human Factors. The course was held on March 19-20, 2012 in ST. Aerospace Solutions European head quarters in Copenhagen Denmark. The two day intensive course was a great success as the instructor Steven Bentley, conducted a very professional training.

Steven's vast knowledge and experience within the regulatory field and with his hands on experience, contributed positively to the success of the course. These assets contributed in getting the participants more involved as practical examples from everyday maintenance life were used, ensuring understanding of the issues at hand.

We are pleased to say, that through a more than satisfactory course held by SOFEMA Aviation Services, we are able to maintain our HF courses on a regular basis, ensuring a high standard of knowledge within Human Factors.

In terms of future trainings within Human Factors and other fields where regulatory training is needed, SOFEMA Aviation Services will undoubtedly be taken in consideration.

Sincerely,
Peter Naidas



Training and Development Asst. Manager
ST. Aerospace Solutions Europe A/S

ST Aerospace Solutions
Amager Strandvej 392
2770 Kastrup
CVR nr. 28 50 10 48

22th November 2011

To whom it may concern:

I am pleased to confirm that **Sofema Aviation Services** is approved by Zagrebački prometni zavod d.o.o. and accepted by Croatian CAA to deliver the following training on our behalf:

EASA Part M Subpart F - 2 Days

EASA Part M Subpart I - 1 Day

EASA Part M Overview and Recurrent Training - 1 Day

EASA Part 145 - 2 Days

Human Factors Initial - 2 Days

Human Factor Recurrent - 1 Day

Safety Management Systems for Accountable Managers and Post Holders - 1 Day

Fuel Tank Safety - 1 Day

Quality Auditing - 2 Days

Yours faithfully,


Boris Štoreček
Director





Mr. Steven Bentley
SOFEMA Aviation Services

Podgorica, 23. Septembar 2011
Nbr. 308

Dear Mr. Bentley

I want to express my appreciation to you.

I am so very grateful for your contribution in education of Aviation personnel on Balkan.

We attended courses Receiving inspectors and SMS workshop.

Thank you for all materials you provided. This will be very useful for bringing Montenegro Airlines Safety System in line with best world practices.

Soon we will have EWIS course with you.

I am sure that this is just begging of our interesting and useful cooperation.

With respect,

A handwritten signature in blue ink, appearing to read "Leonid Šćepanović".

Leonid Šćepanović
Quality Manager
Montenegro Airlines



S.C. Blue Air Transport Aerian S.A.
Str. Buzesti, nr. 71 Bucuresti, Sector 1
Reg. Com. J52/650/2010, CUI R16091846

Telefon: 0040-21-208.86.86
Fax: 0040-21-208.86.12

31st May, 2011

To whom it may concern,

BLUE AIR TRANSPORT AERIAN S.A - AOC.RO-018(a) is pleased to confirm that it is a two years old client of AVISA EE OD and SOFEMA Aviation Services, for regulatory trainings as required by the Authorities and to express complete satisfaction with the training material and the professionalism of the trainer.

The BLUE AIR management and nominated personnel received training, organized and conducted by Mr. Steven Bentley in Sofia, Bulgaria and Bucharest, Romania, for the following courses:

„EASA PART_M.G & I for ARC staff” course – March, 2010
„EASA Operations for Postholders” course – May, 2010
„Human Factors” and "Train the Trainer" course – May, 2011

The Romanian CAA (AACR) accepts certificates provided by AVISA EE OD and SOFEMA Aviation Services, as an evidence of delivered training in conformity with EASA regulatory requirements.
The training is accepted and approved by BLUE AIR Quality Department.

Mr. Steven Bentley enjoys excellent personality and training methodologies. As an instructor, he is extremely focused and motivated with genuine communication skills and enthusiastic attitude who never goes unnoticed.

BLUE AIR is very pleased with the services received from AVISA EE OD & SOFEMA Aviation Services and is honored to have Mr. Steven Bentley among our trusted advisers.

Sincerely,

/



Sherif USSAMA
CEO & Accountable Manager
Blue Air Transport Aerian S.A.



ÎNTRERINDEREĂ MIXTĂ
COMPANIA AERIANĂ

JOINT-VENTURE
AIRCOMPANY

СОВМЕСТНОЕ ПРЕДПРИЯТИЕ
АВИАКОМПАНИЯ

VALAN

INTERNATIONAL CARGO CHARTER

Mr. Steven Bentley

AVISA EE OD

Sofema Aviation Services

The air company "Valan International Cargo Charter" is pleased to tender its thanks and appreciation to AVISA EE OD, Sofema Aviation Services and to Mr. Steven Bentley personally, for the training courses organized and conducted on 11 – 14 April 2011 in Chisinau, Republic of Moldova.

Our trainees found the "Human Factors" and "Train the Trainer" courses to be very effective and right on target. The training encompassed excellent training modules on all the diverse and complicated aspects of Human Factors impacts and included also important feedback and group discussions.

Mr. Steven Bentley has an excellent personality for training. His training methodologies, skills and enthusiastic attitude helped to successfully communicate the importance of the human factors training. He was able to create a comfortable environment while maintaining full participation at all times.

We are very pleased with the services received and would like to take this opportunity and recommend Mr. Steven Bentley, AVISA EE OD and Sofema Aviation Services to our partners and to any organizations and airlines seeking to receive qualitative and comprehensive training services.

It was a pleasure working with you and we are looking forward to benefiting of your services in the future.

Sincerely yours,

Alexander Zagrebelni
Director General



March 28, 2011

To whom it May concerns:

This letter is to confirm that Bulgaria Air has received training in Emergency Procedures Regulatory Requirements provided by Mr Steven Bentley on behalf of Sofema Aviation Services and to express our complete satisfaction with the training material and the professionalism of the trainer.

The training was accepted and approved by the Bulgaria Air Quality Department and management.

Bulgaria air is a client of Sofema Aviation Services for regulatory and other trainings as required by the Authorities.

The Bulgarian CAA accept certificates provided by Sofema Aviation Services as evidence the regulatory and other training has been delivered in conformity with EASA regulatory requirements.

Sincerely,



Capt. Krastew Krastev

SQMS Manager

Bulgaria air



Mr. Steven Bentley

SOFEMA Aviation Services

12th April, 2011

The CATC (Civil Aviation Training Centre, Institute of Air Transport, BG.147.0002) is pleased to confirm that it is a client of AVISA EE OOD and SOFEMA Aviation Services, Sofia, Bulgaria.

Many people of CATC personnel have received training in different courses in the regulatory field, organized and conducted by Steven Bentley.

All these courses are fully recognized by the DG CAA – Bulgaria.

Mr. Steven Bentley has an excellent personality for training. He is an extremely focused and motivated worker, available for consulting, training, auditing and other activities.

Special thanks to Steven Bentley for the course "EASA Part 147 Training for Accountable Managers and Postholders", organized and conducted in September, 2009 at SAS Training Center, Sofia.

This course has provided us with a few extra tools to help us in our day to day business.

Sincerely,

George Popov

Part 147 Head of Training,

Sofia Flight Training, Institute of Air Transport