



No: ASL/15/730

Date: 01.09.2015.

Mr. Steven Bentley
SOFEMA Aviation Services


Subject: Letter of recommendation for SAS

Air SERBIA had requested Sofema Aviation Services to provide various regulatory trainings which include Safety Management System, Investigation Training and Safety Management System Train the Trainer Course.

Air SERBIA is very pleased with the services received and highly recommends Mr. Steven Bentley and Sofema Aviation Services to any organization that requires aviation training.

It was pleasure working with you and looking forward to our further cooperation.

Best regards,


Roy Crookendale (Omar)

Director of Safety and Compliance



Jurija Gagarina 12
11070 Belgrade,
Serbia
T: +381 11 209 83 73

Safety@airserbia.com

Joint-Stock Company for Air Traffic – Air SERBIA Belgrade, Jurija Gagarina 12
Belgrade, Serbia * Tax ID No. 100001765 * Registration No. BD 116130/2013 *
Account No. 205-3834-32, Komercijalna Banka a.d. Belgrade

airserbia.com



TO WHOM IT MAY CONCERN

Wizz Air Hungary Ltd had requested Sofema Aviation Services to provide training for the staff in Continuing Airworthiness Management Organization.

The training course on

EASA Basic Regulation & Introduction to Air Operations, Management System Requirements Regulation 965/2012, SMS and Compliance in an AOC-CAMO, Part M & Ops Interface, Part ORO, Part CAT & Part SPA. Aircraft Import/Export Considerations was customized to cover all the required aspects. The training material was of excellent quality and the presentation was effective and focused. Instructor Mr. Steven Bentley's vast aviation experience and knowledge contributed to the success of the training for 30 people. All participants gave a good reviews and feedback about the training.

Wizz Air Hungary Ltd. is very pleased with the services received and would recommend Sofema Aviation Services to any organization that requires aviation training.

Signed by: _____

Name: Gusztáv Szegedy

Title: Maintenance Quality Manager

Date: 20th January 2015



**SAA Technical (Proprietary) Limited
Technical Training**

Mr. Lenn Jackson
Office 35 H-Building
South African Airways Technical
Jones Road
Kempton Park
Private Bag X12
OR Tambo International Airport
1627

Tel: 27 11 978-9007

Cell: 27 81 030 0860

Fax: 27 11 978-5950

Email: Lennjackson@flysaa.com

2014/10/13

To whom it may concern:

Subject: Letter of recommendation for SAS training.

I recently had the opportunity to attend a Quality Auditing Reporting and Root Cause Analysis training intervention provided by SOFEMA Aviation Services. The training was presented by Mr Steve Bentley, MD of SOFEMA at our local facility in Johannesburg.

I found the process of acquiring this training on behalf of SAAT to be very professional through the stages of quotation, procurement, scheduling, delivery and the administrative follow up.

The training was thought provoking and substantiated by valid industry references. The material was systematically covered while maintaining a balanced pace, which allowed the trainees to assimilate the acquired knowledge.

More importantly, it equipped the trainees to analyse and identify the root cause of the issue during Quality Auditing Reporting.

I can confidently recommend this training facility for Quality Auditing Reporting and Root Cause Analysis training.

Regards

A handwritten signature in black ink, appearing to read "Lenn Jackson".

Lenn Jackson
Manager Maintenance Training

Directors

Y Kwinana*, MM Zwane (Chief Executive Officer), SS Zulu (Chief Financial Officer)

***Non Executive**

Company Secretary – Sandile Dlamini

SAA Technical SOC Ltd

Reg. No. 1999/024058/07

STAR ALLIANCE The Star Alliance logo, consisting of five stylized stars arranged in a circle.



24 September 2014

Mr. Steven Bentley
SOFEMA Aviation Services

Dear Steven,

With this letter I want to express my appreciation to you for the customized training you have organized for my staff in Emirates Engineering Planning & IT Systems.

One and a half year ago, we started the journey together with Sofema in identifying the training needs for all my planning staff. We initially started with one training course for all staff but concluded quickly that there was a need for a basic and advanced training courses.

The new training set up was implemented a year ago and last week you conducted the second session of the same within my department. The training manuals were of excellent quality and all participants gave very good reviews on these training.

Your ability to quickly customize your training to the specific needs for Emirates has resulted in a training program which is unique for my planning staff and which makes them better skilled in doing their day to day work.

We are looking now to enhance the training to other fields within EK Engineering.
I thank you very much in helping us with the training of my staff.

Kind Regards,

Dolf Beltz
Vice President - Engineering Planning & IT Systems



The International Airline of the United Arab Emirates

الخطوط الجوية الدولية لدولة الإمارات العربية المتحدة

Emirates Engineering
P.O. Box 686, Dubai, United Arab Emirates
Telephone: (9714) 2181000
Facsimile: (9714) 2991299

الهندسة الإمارات
ص.ب. ٦٨٦، دبي، الإمارات العربية المتحدة
هاتف: (٩٧١٤) ٢١٨١٠٠٠
فاكس: (٩٧١٤) ٢٩٩١٢٩٩

